

# Cardholders Awareness, Utilization and Satisfaction of Public Distribution System in Coimbatore District

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## PREFACE

The key idea behind writing this book is to provide the aspiring knowledge on PDS in Coimbatore District, Tamil Nadu. The focus of this book is on to provide exhaustive and crisp content about the PDS.

We express our gratitude to Maya Publications for giving us the opportunity to write this book and take great pains in publishing the same. We thank the Almighty for being with us to bring this book to its completion and for taking care of us during this time and always. We take this opportunity to thank everyone who extended their sincere and generous cooperation and help for the successful completion of our publication. We hereby express our humble gratitude to Dr. A.L. Kamalavalli, for her valuable guidance and support.

We are deeply indebted to everyone in our Family for their support and love. Any piece of work being teamwork is almost impossible to complete without the help of others. We are specially grateful to all our Friends and Colleagues for their support and motivation.

### **Salient features of the book**

Theoretical aspects of PDS have been written in a very simple language. Functioning of FPS has also been given. Further, the problems faced by ration cardholders has been analysed. Answers to some questions like, how come there is no stock or shortage in supply of food grains when the monthly requirement is decided by the shop owners based on the number of cards to be serviced for a particular shop? Are the cardholders purchasing more than their allotment or the FPS does some frauds? Many of the cardholders purchase rice, wheat and sugar only. So what about the other items? Are the cardholders aware of the ration items allotted to them? Are they utilizing all the items? Are they satisfied with the goods and the behaviour of the staff? have also been analyzed.

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