NALLAMUTHU GOUNDER MAHALINGAM COLLEGE

(An Autonomous College Affiliated to Bharathiar University)
Re-Accredited by NAAC and
ISO 9001:2015 Certified Institution
Pollachi – 642 001



DEPARTMENT OF COMMERCE BUSINESS PROCESS SERVICES (SELF-FINANCING)

2022-2025 BATCH

SCHEME OF EXAMINATIONS (2022 – 2025 BATCH AND ONWARDS) B.COM-BUSINESS PROCESS SERVICES

Semester - I

		<u> </u>	<i>y</i> cmesic	<u> </u>						
	Subject Code	Title of the Paper	Hrs Wee		Hrs / Sem.	Exam Hrs.	Maximu	m Marks	Total Marks	Credits
Part			L	P	T	E [Internal	External		Ü
	22UTL101 /	Tamil Paper - I /	6	-	-					
I	22UHN101 /	Hindi Paper - I /	Iindi Paper - I / 6		3	50	50	100	3	
	22UFR101	French Paper – I	6	-	-					
II	22UEN101	Communication Skill – I (Level I)	5	-	-	3	50	50	100	3
11	22UEN102	Communication Skill - I (Level II)	5	-	1	3	30	50	100	3
	22UBP 101	Core - I : Financial Accounting	6	-	5	3	50	50	100	4
III	22UBP 102	Core - II : Business Management	5	_	ı	3	50	50	100	3
	22UBP 1A1	Allied - I : Business Mathematics	6	_	5	3	50	50	100	4
	22UHR101	Human Rights	1	-	-	2		50	50	2
IV	22HEC101	Human Excellence - Personal Values & SKY Yoga Practice - I	1	-	-	2	25	25	50	1
V		Extension Activities – Annexure I	-	-	-	-	-	-	-	-
	22CFE101	Fluency in English – I	-	-	-	1	-	-	-	Grade
CC		Online Course (Optional) (MOOC / NPTEL / SWAYAM)								Grade
		Total	30				275	325	600	20

Semester -II

Part	Subject Code	Title of the Paper		rs / eek	Hrs / Sem.	Exa m	Maximu	m Marks	Tot al Mar	Cre
			L	P	T		Internal	External		
	22UTL201 /	Tamil Paper - II /	6	ı	-					
I	22UHN201 /	Hindi Paper - II /	6	-	-	3	50	50	100	3
	22UFR201	French Paper – II	6	-	-					
II	22UEN201	Communication Skill – II (Level I)	5	ı	-	3	50	50	100	3
11	22UEN202	Communication Skill – II (Level II)	5	-	-	3	30		100	3
	22UBP 203	Core - III : Higher Financial Accounting	6	-	5	3	50	50	100	4
III	22UBP 204	Core - IV : Finance and Accounting For Corporate	6	-	-	3	50	50	100	4
	22UBP 2A2	Allied – II : Programming Language – Business Application Software And Internet	ı	4	-	3	50	50	100	4
	22EVS201	Environmental Studies	2	i	-	2	-	50	50	2
IV	22HEC202	Human Excellence - Family Values & SKY Yoga Practice - II	1	-	-	2	25	25	50	1
V		Extension Activities - Annexure I	-	-	-	-	-	-	-	-
	22CFE201	Fluency in English – II	-	-	-	-	-	-	-	Grade
CC	22CMM201	Manaiyiyal Mahathuvam - I	1	-	-	2	-	50	50	Grade
CC	22CUB201	Uzhavu Bharatham – I	1	-	-	2	-	50	50	Grade
		Online Course (Optional) (MOOC / NPTEL / SWAYAM)								Grade
		Total	28	4			275	425	700	21

Semester – III

Part	Subject Code	Subject Code Title of the Paper		Week	Hrs / Sem.	Exam Hrs.	Maximu	m Marks	Total Marks	Credits
				P	Т		Internal	External		
	22UTL3C3	Tamil Paper-III								
I	22UHN3C3	Hindi Paper-III	3			3	50	50	100	3
	22UFR3C3	French Paper-III								
II	22UEN303	English Paper – III	3			3	50	50	100	3
	22UBP305	CORE V: Corporate Accounting	6	-	5	3	50	50	100	5
III	22 UBP 306	CORE VI: Principles and Practices of Insurance		-	-	3	50	50	100	4
111	22 UBP 307	CORE VII: Case Analysis		-	-	3	50	50	100	3
	22 UBP 3A3	Allied III: Business Economics	6			3	50	50	100	4
IV	22UBP3N1/ 22UBP3N2	Non Major Elective - I : Entrepreneurial Development / Non Major Elective - I: Advertising and Sales Promotion	1	-	-	2	-	50	50	2
	22HEC303	Human Excellence - Professional Values & Ethics – III	1	-	-	2	25	25	50	1
V		Extension Activities - Annexure I	-	-	-	-	-	-	-	-
	22CEF303	Fluency in English – III	-	-	-	1	-	-	-	-
EC	22CMM302	Manaiyiyal Mahathuvam - II	1	-	-	2	-	50	50	Grade*
	22CUB302	Uzhavu Bharatham – II	1	-	-	2	-	50	50	Grade*
		Total	30				325	375	700	25

Semester – IV

Part	Subject Code	Title of the Paper		Hr Se:		Exam Hrs.	Maximum Marks		Total Marks	Credits
			L	P	T	11100	Internal	External	11202120	
	23UTL4C4	Tamil Paper-III								
1	23UHN4C4	Hindi Paper-III	3 3		50 50		100	3		
	23UFR4C4	French Paper-III								
II	23UEN4C4	English Paper – III	3	-	-	3	50	50	100	3
	22UBP408	CORE VIII: Income Tax	6	-	5	3	50	50	100	4
	22 UBP 409	CORE IX: Organizational Behaviour	5	-	-	3	50	50	100	4
III	22 UBP 410	CORE X: Programming Lab in Tally		3	-	3	25	25	50	2
	22 UBP 4A4	Allied IV: Statistical Methods	6	-	-	3	50	50	100	4
	22 UBP 4S1/	SEC I: Naan Mudhalvan: Industry 4.0	2	-	-	3	25	25	50	2
	22 UBP 4S2	Quantitative Apptitude								
	22UBP4N3/ 22UBP4N4	Non major Elective – II Project Management / Service Marketing	1	-	-	2	-	50	50	2
IV										
	22HEC404	Human Excellence - Social Values & SKY Yoga Practice – IV	1	-	1	2	25	25	50	1
V		Extension Activities – Annexure I	-	-	1	-	-	50	50	1
	22CFE404	Fluency in English – IV	-	-	-	-	-	-	-	-
EC	22UMM403	Manaiyiyal Mahathuvam – III	1	-	-	2	-	50	50	Grade*
	22CUB403	Uzhavu Bharatham – III	1	-	-	2	-	50	50	Grade*
		Total	30	-			325	425	750	26

SEMESTER V

Part	Subject Code	Title of the Paper	Hrs / Week	Hrs / Sem.		Exam Hrs.	Maximum Marks		Total Marks	Credits
			L	P	T		Internal	External		
	22UBP511	CORE XI: Cost Accounting	6	-	5	3	50	50	100	5
	22 UBP 512	CORE XII: Investment Management	5	-	-	3	50	50	100	4
	22 UBP 513	CORE XIII: Campus to Corporate	5	-	-	3	50	50	100	3
	22 UBP 514	CORE XIV: Banking For BPS	5	-	-	3	50	50	100	4
III	22 UBP 515	CORE XV: Institutional Training	-	-	-		50	50	100	2
	22 UBP 5E1 / CORE ELECTIVE -I: Commercial Law/ 22 UBP 5E2 / Modern Marketing/ 22 UBP 5E3 Auditing Principles and Practices		5	-	-	3	50	50	100	4
	22UBP5AL	Advanced Learner Course - I (Optional) –Research Methodology -Self Study		-	-	-	50	50	100	2**
	22UBP5S1/ 22UBP5S2	Skill Based Subjects- Major elective- Market Research/ Human Resource Capital Management	3	-	-	2	25	25	50	3
IV	22HEC505	Human Excellence - National Values & SKY Yoga Practice – V	1	-	_	2	25	25	50	1
V		Extension Activities – Annexure I	-	-	-	-	-	-	-	
	22CFE505	Fluency in English – VI	-	-	-	-	-	-	_	_
	22CSD501	Soft Skills Development – II	-	-	-	-	-	-	-	Grade*
EC	22GKL501	General Awareness- Self Study	SS			2		50	50	Grade*
	22UBP5VA	Department Value Added Course Fundamentals of Capital Market	30							2*
		Total	30	-			350	350	700	26

^{**} Credits-Based on Course Content, Maximum of 4

		SEMESTEI	R VI							
Part	Subject Code	Title of the Paper	Hr We		Hrs / Sem.	Exam Hrs.	Maximum Marks		Total Marks	Credits
			L	P	T	11150	Internal	External	11161113	
	22 UBP 616	Core XV I: Management Accounting	6	-	5	3	50	50	100	5
	22 UBP 617	CC XVII: Supply Chain Management	6	-	-	3	50	50	100	4
	22 UBP 618	CC XVIII: Business Process Management	5	-	-	3	50	50	100	4
	22 UBP 6E4 / 22 UBP 6E5 / 22 UBP 6E6	CORE ELECTIVE – II: Ecommerce and Information Security/ Security Analysis and Portfolio Management/ Executive Communication	5	2	-	3	50	50	100	4
III	22 UBP 6E7 / 22 UBP 6E8 / 22 UBP 6E9	CORE ELECTIVE – III: Company Law and Secretarial Practice/ International Business/ Financial Management	5	-	4	3	50	50	100	4
	22 UBP 6S1/ 22 UBP 6S2	Skill Enhancement Course-SEC II: Naan Mudhalvan: Goods and Service Tax/ Mutual Fund Foundation	2	-	-	3	25	25	50	2
	22UBP6AL	Advanced Learner Course - II (Optional) – Credit Management - Self Study	-	-	-		50	50	100	2**
IV	22HEC606	Human Excellence - Global Values & SKY Yoga Practice – VI	1	-	-	2	25	25	50	1
V		Extension Activities – Annexure I	-	-	-	_	-	-	-	
	22CFE606	Fluency in English – VI	-		-	-	-	-	-	_
EC	22CSD602	Soft Skills Development – II	-	_	-	-	-	-	-	Grade*
LC	22UBP6VA	Department Value Added Course- Dynamics of Services Sectors	30							2*
	•	Total	30				300	300	600	24
		Grand Total	174	6			1750	2150	3900	140

Programme code:		COM- BPS		Programme Title	Bachelor of	Commerce
				:	(Business P	rocess Services)
Course Code:	22U	JBP101		Title:	Batch:	2022-2025
				CORE: I	Semester	I
Lecture Hrs./Week	6	Tutorial Hrs./Sem.	5	FINANCIAL	Credits:	4
or				ACCOUNTING		
Practical Hrs./Week						

Course Objective

To impart knowledge to the students for the preparation of various accounting statements

Course Outcomes

CO1	To recollect the basic concepts, conventions, methods and techniques underlying the accounting practices.	K1
CO2	To get the idea for preparing and presenting financial statements in accordance with generally accepted accounting principles.	K2
CO3	To enable the students to learn the accounting practices of consignment and joint venture Accounting	K3
CO4	To analyse the skill for maintaining the books of accounts and problem-solving in the allied aspects of accounting.	K4
CO5	To evaluate conceptual knowledge of the financial accounting and to impart skills for recording various kinds of business transactions.	K5

❖ Mapping

PSO CO	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2
CO1	Н	Н	Н	M	Н	Н	Н
CO2	Н	M	Н	M	Н	Н	M
CO3	M	Н	M	Н	M	M	Н
CO4	Н	Н	Н	Н	M	Н	Н
CO5	Н	Н	Н	M	Н	Н	Н

H-High; M-Medium; L-Low

Units	Content	Hrs
	Introduction to Accounting Cycle:	
Unit I	Accounting – Definition - <i>Concepts and Conventions</i> (AS-09)- Final Accounts of a Sole Trader (AS-04).International financial reporting standards(IFRS):need and procedures, convergence to IFRS- Accounting standards.	18
Unit II	Depreciation Accounting (AS-06) and Single Entry System: Depreciation Accounting – <i>Methods of Depreciation</i> - Straight Line and Diminishing Balance Methods – Annuity Method. Rectification of Errors- Classification of Errors-Basic principles for rectification of errors- Suspense Account.	18

B.C	ONCORRIG (2002at 200250RACECH)	
Unit III	Consignment Accounts- Meaning – Features- Distinction between sale and consignment-Account sales –Non-Recurring Expenses –Recurring Expenses – Accounting Treatment of Consignment Transactions (Including normal and abnormal loss	18
Unit IV	Joint Venture Account (AS-11) Joint Venture Account - Meaning- Features- Distinction between Joint Venture and Partnership-Accounting for Joint Venture- Separate set of books-Separate set of books is not kept.	18
Unit V	Unit-5 Royalty Accounting: Royalty Accounting (Excluding Sub-Lease) - Fire Insurance Claims - Computation of claim to be lodged for loss of stock- Gross profit ratio - Abnormal items- Average clause with stock policy (Excluding Consequential loss)	18
	Total Contact Hrs	90

NOTE: 20% Theory 80% Problem

*Italicized texts are for self study

Pedagogy and Assessment Methods:

Group discussions, Seminar and Assignment

Text Book

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
1	Dr.V.Radha	Fianncial Accounting	Prasanna Publishers and Distributors	2016
2	Gupta. R.L and Radhaswamy,M.	Financial Accounts, Theory Methods and Applications	New Delhi, Sultan Chand and Sons	2017

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
1	Jain and Narang	Fianncial Accounting	Kalyani Publishers, Chennai	2017
2	Vinayakam. N and Charumathi,B.	Fianncial Accounting	New Delhi, Sultan Chand and Sons	2017
3	Pauline Weetman	Fianncial Accounting	Pitman Publishing.	1996

Course Designed BPS ((2022-2025 BA HOH)	CDC	COE
Name:	Name:	Name:	Name:
Dr. V.Meera.	Dr. M. Akilanayaki	Prof. K. Srinivasan	Dr. R.
Signature:	Signature:	Signature:	Manickachezian Signature:

B.COM-BPS (20 Programme Code:	22B2025NBABTICSH)		Programme	Bachelor of Commerce		
r rogramme Code.				Title:	(Business p	process services)
Course Code:	22U	BP102		Title :	Batch:	2020-2024
Course Coue.				CORE :II		
			BUSINESS	Semeste	I	
			MANAGEMENT	r:		
Lecture Hrs./Week	5		-			
or		Tutorial			Credits	3
Practical Hrs./Week		Hrs./Sem.			:	

Course Objectives

This course introduces students to the basic principles of management in modern business. Among the topics discussed are environmental factors affecting decision-making, planning organizing, motivating and controlling organizational resources.

Course Outcomes

CO1	To understand the effective management principles as outlined in selected text learning	K1
	objectives.	
CO2	To get the idea of effective management principles and techniques.	K2
CO3	To implement the skills by using both human and technological resources.	K3
CO4	To analyze the ability to communicate effectively.	K4
CO5	To demonstrate the role, skills and functions of management	K5

Mapping

PSO CO	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2
CO1	Н	Н	Н	M	Н	Н	Н
CO2	Н	M	Н	M	Н	Н	M
CO3	M	Н	M	Н	M	M	Н
CO4	Н	Н	Н	Н	M	Н	Н
CO5	Н	Н	Н	M	Н	Н	Н

H-High; M-Medium; L-Low

Units	Content	Hrs
Unit I	Management – Meaning and Definition – Nature and Scope-Importance-Functions of Management – Management as an Art, Science and Profession – Scientific Management-Fayol's Principles of Management – Management by Objective (MBO)-Management by Exception(MBE).Management and administration, Roles & Skills of manager.	15
Unit II	Planning – Meaning and Definition – Nature – Objectives – <i>Advantages and Disadvantages</i> – Process –Types. Planning premises –importance & types. Decision Making – Traditional and Modern Techniques – Steps Involved in Decision Making.	15
Unit III	Organization – Meaning and Definition – Formal and Informal Organization – Importance – Principles of Sound Organization – Key Elements of Organization Process – Departmentation – Delegation and Decentralization – Line, Functional and Staff Organization – Span of Control.	15

B.CC	MSRR511(2028/12025/BATIGH) of Motivation – Leadership – Functions and Types – X,Y	
	and Z Theories-Charismatic Leadership- Transformational Leadership -Servant	
Unit IV	leadership-Transactional leadership- Qualities of a Good Leader.	15
	Directing-Meaning-Definition- Importance and Principles of Directing- Elements of	
	Directing.	
	Controlling: Definition – Characteristics of control – Importance of controlling- Types	
Unit V	of control- Control process -Techniques of control. Communication - Types and	15
Omt v	Channels of Communication.	13
	Total Contact Hrs	75

^{*}Italicized texts are for self study

Pedagogy and Assessment Methods:

Seminar ,Quiz, Assignment, Best Manager, Business Plans

Text Book

S.N O	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
1	Dinkar pagare	Business Management	New Delhi: Sultan Chand and Sons.	2013

S.N O	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
	Karminder	Management concept,	Tata McGraw Hill	2010
1	Ghuman &	Practices	Education Private	
	K.Aswathappa		Ltd.	
	Premavathi.N	Principles of	Sri Vishnu	2006
2		management	publications	
	Jayashankar.J	Principles of	Margam	2005
3		management	publications	

Course Designed by	HOD	CDC	COE
Name:	Name:	Name:	Name:
Ms. T. Mohanasundari	Dr. M. Akilanayaki	Prof. K. Srinivasan	Dr. R.
Signature:	Signature:	Signature:	Manickachezian
			Signature:

Dragramma Cada	B.COM- BPS		Programme	Bachelor of	Commerce (Business	
Programme Code:				Title:	process servic	es)
Course Code:	urse Code: 22UBP1A1		Title:	Batch:	2021 – 2024	
Course coue.			ALLIED :III			
			BUSINESS	Semester:	I	
Lecture Hrs./Week			5	MATHEMATICS		
or	6	Tutorial			Credits:	4
Practical Hrs./Week		Hrs./Sem.				

Course Objective

- > The mathematics program promotes mathematical skills and knowledge for their intrinsic, effectiveness in developing proficiency in analytical reasoning.
 - To develop the analytical and logical thinking.

Course Outcomes

CO1	To recollect and solve business arithmetic operations with fractions to do	K1
	business problems and be able to select which math method needs to be used to do	
	problems.	
CO2	To understand percentages, ratios, and proportions for business applications	K2
	such as discounts mark-ups and markdowns.	
CO3	To apply simple and compound interest to do business calculations such as value	К3
	of money, maturity value, promissory notes, present value and future value.	
CO4	To analyze central measurements, frequency distributions, graphs and measure	K4
	of dispersion.	
CO5	To appraise the proficiency in the application to solve business math problems	K5

Mapping

PSO CO	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2
CO1	Н	Н	M	Н	Н	Н	Н
CO2	Н	M	Н	Н	Н	Н	M
CO3	M	Н	Н	M	M	M	Н
CO4	M	Н	Н	Н	Н	Н	Н
CO5	Н	Н	Н	Н	M	Н	Н

H-High; M-Medium; L-Low

Units	Content	Hrs
Unit I	Mathematics of Finance: Simple and Compound Interest – Sinking Fund – Annuities – Present Value – Bills Discounting .Ratios and proportions.	18
Unit II	Fundamental Ideas of Sets, Relations and Functions— Demand Function— Revenue Function— Supply Function— Arithmetic and Geometric Series— Application to Business Problems.	18

Unit III	B. COM: BPAIG 2022-2025 BASE Wibtraction and Multiplication of Matrix – Rank of a Matrix – Inverse of Matrix; Determinants and Solution of simultaneous linear equations - Application to Business.	18
Unit IV	Differentiation - Rules for differentiation - Addition Rule, Product Rule, Quotient Rule - Function of a function rule. Differentiation of algebraic, logarithmic and exponential functions (excluding Trigonometric functions) -Revenue, marginal revenue and average revenue, marginal cost and average cost - Elasticity of Demand-Elasticity of supply.	18
Unit V	Elementary Integral Calculus - Indefinite Integral-Techniques of Integration. Simple substitution — Partial fraction method and Integration by parts — Applications of Integration to Commerce.	18
	Total Contact Hrs	90

NOTE: 20% Theory 80% Problem **Italicized* texts are for self study

Pedagogy and Assessment Methods:

Seminar, Power Point Presentation, Chalk and talk, Quiz, Assignments, Group Task.

Text Book

S.NO	AUTHOR	TITLE OF THE BOOK			PUBLISHERS \ EDITION	YEAR OF PUBLICATION
1	Navanitham. P.A.,	Business Statistics,	Mathematics	And	Jai Publishers.	6 th Edition, 2011

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
1	Sanchetti, D.C and	Business	New Delhi: Sultan chand	11 th Edition,2012
	Kapoor.	Mathematics	Co and Ltd.	
2	Sampamgiram,C.S	Business	Himalaya Publishing	2010
	And Rajan,Y.	Mathematics	House.	
3	Sundaresan and	Introduction	New Delhi: Sultan chand	4 th Edition, 2015
	Jayaseelan,	to Business	Co and Ltd.	
		Mathematics		

Course Designed by	HOD	CDC	COE
Name:	Name:	Name:	Name:
Dr. M. Akilanayaki	Dr. M. Akilanayaki	Prof. K. Srinivasan	Dr. R.
Signature:	Signature:	Signature:	Manickachezian
			Signature:

Duagramma Cada	B.COM- BPS		Programme	Bachelor of Commerce (Business		
Programme Code:			Title:	process services)		
Course Code:	22U	BP203		Title:	Batch:	2021 – 2024
Course coue.				CORE :III		
			HIGHER	Semester:	II	
Lecture Hrs./Week			5	FINANCIAL		
or	6	Tutorial		ACCOUNTING	Credits:	4
Practical Hrs./Week		Hrs./Sem.				

Course Objective

To familiarize the fundamental concepts of higher financial Accounting.

Course Outcomes

CO1	To recollect the rules for admission, retirement and death of a partner in a firm.	K1
CO2	To get the idea about computation of various methods of goodwill and	K2
	settlement of accounts to retiring partners.	
CO3	To apply the relevant rule for settlement of accounts among partners after	К3
	dissolution.	
CO4	To analyse the procedures involved in accounting processes and its application.	K4
CO5	To evaluate the knowledge about maintaining the branch account and Hire	K5
	Purchase Accounting and their accounting treatment.	

Mapping

. 11 0							
PSO CO	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2
CO1	Н	Н	Н	Н	Н	Н	Н
CO2	M	Н	Н	Н	M	M	Н
CO3	Н	Н	Н	Н	M	Н	Н
CO4	Н	M	Н	M	Н	Н	M
CO5	Н	Н	Н	Н	Н	Н	Н

H-High; M-Medium; L-Low

Units	Content	Hrs
Unit I	Admission and Retirement of Partner: Partnership- Introduction- <i>Types</i> - Admission of a Partner – Methods of valuation of Goodwill - Treatment for Goodwill – Revaluation of Assets and Liabilities – Calculation of Ratios for Distribution Profits – Capital Adjustments. Retirement of Partner – Calculation of Gaining Ratio – <i>Revaluation of Assets and Liabilities</i> – Memorandum Revaluation Account - Treatment of Goodwill – Adjustment of Goodwill (Through Capital Account Only) – Settlement of Accounts – Retiring Partner's Loan Account (with Equal Instalments only).	18
Unit II	Death of a Partner - Executor's Account - Dissolution of firm.	18

B.C	OMnBill Sec 2022 of 2025 the Table Sale of firm:	
TT\$4 TTT	Insolvency of a Partner - Garner Vs Murray - Insolvency of all Partners -Deficiency	
Unit III	Account – Piecemeal Distribution (Proportionate Capital Method only) - Sale of firm to	18
	company.	
	Branch and Departmental accounts:	
Unit IV	Branch Accounts- Dependent Branch-Stock and Debtors System (Excluding Foreign	18
	Branch) – Departmental Accounts – Inter-Departmental Transfer.	
	Hire Purchase and Installment accounting:	
Unit V	Hire Purchase and Installment- Hire Purchase Accounting - Default and Repossession-	18
	Installment Accounting	
	Total Contact Hrs	90

NOTE: 20% Theory 80% Problem **Italicized* texts are for self study

Pedagogy and Assessment Methods:

Seminar, Power Point Presentation, Chalk and talk, Quiz, Assignments, Group Task.

Text Book

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
1	Dr.V.Radha	Financial Accounting	Prasanna Publishers and Distributors	2016
2	Jain and Narang	Advanced Accounting	Kalayani Publishers	2017

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
1	Reddy and Murthy	Financial Accounting	Margham Publications	2017
2	Shukla, M.C, Grewal	Advanced Accounting	New Delhi, S.Chand and Company	2017

Course Designed by	HOD	CDC	COE
Name:	Name:	Name:	Name:
Ms.T.Mohanasundari	Dr. M. Akilanayaki	Prof. K. Srinivasan	Dr. R.
Signature:	Signature:	Signature:	Manickachezian
			Signature:

Programme Code:	B.COM- BPS		Programme	Bachelor of Commerce		
Frogramme Code:			Title:	(Business process services)		
Course Code:	se Code: 22UBP204		Title:	Batch:	2021 - 2024	
Course coue.			CORE :IV			
			FINANCE AND	Semester:	II	
Lecture Hrs./Week			-	ACCOUNTING		
or	6	Tutorial		FOR	Credits:	4
Practical Hrs./Week		Hrs./Sem.		CORPORATE		

Course objectives

To enable students to learn the Finance and Accounting Process applied in corporate sectors.

Course Outcomes

CO1	To keep in mind the corporate readiness as well as overview of corporate and History of BPS	K1
	Industry.	
CO2	To understand the various activities in Business Process Outsourcing industries.	K2
CO3	To understand the various activities in accounts receivable, payable and general ledger.	К3
CO4	To understand the traditional accounting method and ERP for enrich the knowledge about the current	K4
	technology.	
CO5	To observe the Indian accounting standards and IFRS for fulfil the expectation for corporate	K5
	industries.	

Mapping

PSO CO	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2
CO1	Н	Н	Н	Н	Н	Н	Н
CO2	Н	Н	Н	Н	Н	Н	Н
CO3	Н	Н	Н	M	M	Н	Н
CO4	Н	Н	Н	Н	Н	Н	Н
CO5	Н	M	Н	Н	Н	M	Н

H-High; M-Medium; L-Low

Units	Content	Hrs
Unit I	Corporate Readiness -Overview of corporate -History of corporate -Overview of BPS industry -History of BPS —Benefits of BPS-BPS Industry in International Perspectives — BPS Industry in India.	18
Unit II	Organization – Outsourcing – Business Process Outsourcing – Reasons for BPS – Classification of BPS – BPS industry in India – Challenges of outsourcing need and current trends- <i>BPO areas</i> - horizontal and business verticals-BPO industry- Future of BPO- Voucher –Accounts payable- vendor master-invoice and payment processing-vendor reconciliation-Role of technology in accounts payable.	18
Unit III	Accounts receivables - sub categories - Customer set up - Credit management - booking sales order revenue recognition - pre-billing closing reconciliations - collections - cash application - reconcile outstanding customer balances - Introduction to General Ledger Accounting - Chart of accounts - Intercompany accounting and Reconciliation - various reports (Statutory reports, Schedules, variance) - Statutory	18

B.CO	M-BBS (2032+2025) BATGH).	
Unit IV	Emerging trend in F&A technology – Traditional accounting method – advantages – limitations –modern accounting – advantages and limitations – ERP – integrated systems or Enterprise-Resource Planning system – Meaning and Definition of ERP – <i>Need for ERP</i> – ERPs with complete function – challenges in implementation of ERP – Industries covered under ERP system– ERP software companies.	18
Unit V	Accounting Standards and IFRS – Introduction – Scope of accounting standards – <i>Procedure for issuing an Accounting standard</i> – Compliance with the accounting standards – Indian accounting standards – International accounting standards – International financial reporting standards – Introduction – advantages International accounting standards board.	18
	Total Contact Hrs	90

^{*}Italicized texts are for self study

Pedagogy and Assessment Methods:

Seminar, Power Point Presentation, Chalk and talk, Quiz, Assignments, Group Task.

Text Book

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
	Clyde P.	Financial accounting-An	South-Western	2010
1	Stickney, Roman	Introduction to Concepts,	Cengage	
	L. Weil,	Methods and Uses	Learning.	
	Katherine			
	Schipper,			
	Jennifer Francis.			

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
1	Dr. S.Ganeson & S.R.	Finance and Management	Thirumalai	2015
	Kalavathi	Accounting	Publication-	
			Nagercoil-I.	
2	Jain & Narang	Advanced Accounting	Chennai Kalyani	2010
			Publishers	
3	Gupta. R.L &	Finance Accounting	Sultan Chand	2021
	Radhaswamy.M	Theory Methods and	Publications, New	
		Application	Delhi.	
4.	Reddy, T.S. & Murthy	Finance Accounting	Chennai	2017
			Margham	
			Publication.	

Course BesQueBB\$ (2	022-2025 FAO OH)	CDC	COE
Name:	Name:	Name:	Name:
Dr. P. Gurusamy	Dr. M. Akilanayaki	Prof. K. Srinivasan	Dr. R.
Signature:	Signature:	Signature:	Manickachezian
			Signature:

Programme Code:	B.COM- BPS		Programme Title:	Bachelor of Commerce		
1 Togramme Coue.				Trogramme rue.	(Business prod	cess services)
Course Code:	22UBP2A2		Title:	Batch:	2021 - 2024	
Course coue.				ALLIED :II		
			PROGRAMMING	Semester:	II	
Lecture Hrs./Week			-	LANGUAGE IN		
or	4	Tutorial		BUSINESS	Credits:	4
Practical Hrs./Week		Hrs./Sem.		APPLICATION		
Tructical High Week	veek in s./Sem.			SOFTWARE AND		
				INTERNET		

Course objective

To enable the student and to develop the software skill in business.

Course Outcome

CO1	To select the document and edit in ms word.	K1
CO2	To work with chart and performing basis calculation in ms excel.	K2
CO3	To apply design to enhance the looks of the presentation.	K3
CO4	To access and work with tables, queries, forms and reports in ms outlooks.	K4
CO5	To describe the HTML in web page communication	K5

Mapping

PSO CO	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2
CO1	Н	Н	Н	Н	Н	Н	Н
CO2	M	Н	Н	Н	M	M	Н
CO3	Н	Н	Н	Н	M	Н	Н
CO4	Н	M	Н	M	Н	Н	M
CO5	Н	Н	Н	Н	Н	Н	Н

H-High; M-Medium; L-Low

List of Excises

Student Result analysis Using Graphics

Units	Content						
	MS WORD						
	Formatting Text						
Unit I	Table Creation						
	Mail Merge						
	Resume Preparation						
	MS EXCEL						
	Invoice Preparation						
Unit II	Salary Bill Creation						
	Inventory List Creation						

^{*}Italicized texts are for self study

B.C	OM-BPS (2022 12025 1BATGH) Table							
	Creation of Pivot Chart							
	Calculation of monthly Payment on Loan							
	Creation of Catalogue							
	Preparation of loan Amortization Schedule							
	Displaying Inventory Status							
	Creation of Budget Template							
	Calculation of Weighted Average							
	Calculation of standard Deviation							
	Creation of Histogram							
	MS POWERPOINT							
	Slide Presentation about a new car							
Unit III	Graphics in a Slide							
	Seminar Presentation							
	Organizational chart for a industry							
	MS ACCESS							
	Creation of tables with Student Information							
Unit IV	Viewing student information by using Queries							
	Creation of Form by using wizard							
	Creation of Report							
	HTML							
Unit V	Create a HTML document using various tags							
,	Create a document to show a web page about the Department of Commerce-BPS							

Pedagogy and Assessment Methods:

Seminar, Power Point Presentation, Chalk and talk, Quiz, Assignments, Group Task.

Text Book

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
1	Nellai Kannan	M.S .Office,	Nels publications, New Delhi,	2011
2	Dorling Kindersky	M.S .Office,- 2007	Persons (India) Pvt Ltd,	2012

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
	Taxali .R.K	Pc Software	Tata McGraw Hill	2014
1		for windows	Co.	
		made simple		
	Russell Stultz A	Learn	Wordware; Pap/ Dis	2015
2		Microsoft	Edition 1997	
		Office 97		

Course Designed by	HOD	CDC	COE
Name:	Name:	Name:	Name:
Dr. M. Akilanayaki	Dr. M. Akilanayaki	Prof. K. Srinivasan	Dr. R.Manickachezian
Signature:	Signature:	Signature:	Signature:
	_	_	

Programme Code:	B.CC	OM- BPS		Programme	Bachelor of Commerce		
1 logramme Code.			Title:	(Busines	s process services)		
Course Code:	22UBP305			Title: CORE :V	Batch:	2022 – 2025	
				Corporate	Semester:	III	
Lecture Hrs./Week				Accounting			
or Practical Hrs./Week	6	Tutorial Hrs./Sem.	5		Credits:	5	

Course Objective

To inculcate knowledge among the students about corporate accounting and its implication

Course Outcome

CO1	To recollect the basic concepts and terms of the corporate accounting.	K1
CO2	To understand the concepts of liquidation of the companies	K2
CO3	To apply the knowledge in evaluating goodwill & share of a company	K3
CO4	To analyse the basic in preparing financial statement of joint stock company.	K4
CO5	To evaluate the students with the accounting treatment adopted for raising	K5
	funds and redeeming them	

Mapping

PSO	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PSO1	PSO2
CO1	Н	Н	Н	M	Н	M	M	M	M	Н
CO2	Н	Н	Н	Н	Н	M	M	M	Н	Н
CO3	M	Н	Н	M	Н	M	M	L	M	Н
CO4	Н	Н	Н	Н	Н	L	M	M	Н	Н
CO5	Н	Н	M	Н	Н	M	M	Н	Н	Н

L-Low; M-Medium; H-High

Units	Content	Hrs
Unit I	Share capital Share – Meaning – Types – <i>Share Vs Stock</i> - Issue of Shares- at Par, Premium, Discount – Allotment of Shares on Pro-rata Basis - Forfeiture and Reissue of Shares- Full and Partial Re-issue-Capital Reserve on Forfeiture.	18
Unit II	Preference share and Debentures Preference shares- Meaning –Types- Methods of Redemption of Preferences Shares - Capital Redemption Reserve- Conditions of redemption of Preference share. Debentures-Meaning –Types- Issue-Redemption (Sinking Fund Method only).	18
Unit III	Final Accounts of Companies Final Accounts of Companies - Statement of profit and loss - Balance Sheet (Vertical Form) – Notes to Accounts – Accounting Treatment – Preliminary Expenses - Calculation of Managerial Remuneration (Basic adjustments).	18
Unit IV	Valuation of Share: Introduction- Definition- Valuation of Shares – <i>Need</i> – Methods of Valuing Shares. Goodwill: Definition- Nature- Sources- Need for valuing goodwill- Valuation of Goodwill – Need – Methods of Valuing Goodwill.	18
Unit V	Liquidation of Companies: Meaning- Modes - Preparation of Statement of Affairs and Deficiency Accounts – Preparation of Liquidators Final Statement of Account.	18
	Total Contact Hrs	90

NOTE: Theory 20% Problems 80%

^{*}Italicized texts are for self study

Assessment Method

Pedagogy

Direct Instruction, Flipped Class, Digital Presentation	

Seminar, Quiz, Assignment, Group Task

Text Book

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
	Jain S.P and	Advanced	New Delhi,	2017
1	Narang K.L	Accountancy	Kalyani	
			Publications	

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
	Gupta R.L and	Corporate	Theory Method	2017
1	Radha Swamy.	Accounts	and Applications	
	M.	Theory Method		
		and		
		Applications		
_	Reddy and	Corporate	Margham	2017
2	Murthy	Accounting	Publications	

Course Designed by	Head of the Department	Curriculum Development Cell	Controller of the Examination
Name and Signature	Name and Signature	Name and Signature	Name and Signature
Name: Ms. M. Shanmugapriya Signature:	Name: Dr. M. Akilanayaki Signature:	Name: Prof. K. Srinivasan Signature:	Name: Dr. R. Manicka chezian Signature:

Programme Code:	B.CO	M- BPS		Programme Title:	Bachelor of (Business serv	
Course Code:	22UB	P306	Title: CORE :VI	Batch:	2022 - 2025	
				Principles and	Semester:	III
Lecture Hrs./Week or Practical Hrs./Week	6	Tutorial Hrs./Sem.	-	Practices of Insurance	Credits:	4

Course Objective

On successful completion of this course, the students should have understoodPrinciples of Life Insurance, General Insurance and Risk Management Process in Business.

Course Outcomes

CO1	To keep in mind the concept of risk and insurance.	K1
CO2	Picture of the life insurance policies & life cycle.	K2
CO3	To evaluate the nonlife insurance policies & Concepts.	K3
CO4	To categories Fire Insurance Policies & Marine Insurance.	K4
CO5	To comprehend Motor Insurance and Health Insurance.	K5

Mapping

CO	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2
CO1	Н	Н	Н	Н	Н	Н	Н
CO2	Н	M	M	Н	M	Н	M
CO3	Н	M	Н	Н	M	Н	M
CO4	Н	M	M	Н	M	Н	M
CO5	Н	M	Н	Н	Н	Н	Н

L-Low; M-Medium; H-High

Units	Content	Hrs
Unit I	Defining Risk and Uncertainty - Classification of risk - Management of risk - loss minimization techniques. Insurance - Meaning, nature and significance of Insurance, Insurance market, principles of insurance; Evaluation insurance business in India; Insurance Regulatory Development Authority (IRDA) - Recent Developments in the Insurance sector.	18
Unit II	Life Insurance - Law relating to life Insurance; General Principles of Life Insurance Contract - different products offered by life insurers-Premiums and bonuses - <i>Assignment, Nomination and Surrender of policy</i> - Policy claims; ULIPs; Postal Life Insurance; LIC - Role and functions.	18
Unit III	General Insurance - Law relating to general insurance; different types of general insurance; general insurance Vs life insurance; Proposal form-Cover notes –Endorsement - General Insurance concepts: Hazards, Perils, Catastrophe, Property Damage & Business Interruption, Policy exclusions, Indemnity, Deductibles, Retention, Premiums, Limits, Salvage, Subrogation, – Insurance Providers-Co-Insurance, Reinsurance, Captive Insurance – Underwriting process – Policy Servicing process – Claims process – Reinsurance.	18
Unit IV	Fire insurance - various types of fire policy; coverage's; subrogation; double insurance; contribution; proximate cause; claims of recovery. Marine Insurance - Law relating to marine insurance; scope and nature; types of policy; insurable interest; disclosure and representation; insured perils; proximity cause; voyage; warranties; measurement; subrogation; contribution;	18
Unit V	Miscellaneous Coverage's - Motor Insurance - Liability only policy - Package policy. Nature, terms and conditions of Health Insurance - Personal Accident insurance - <i>Key Challenges of Healthcare Industry Healthcare regulations & Standards</i> - Individual Health Insurance policies – Group Health Insurance Policies Burglary insurance - Legal Liability insurance- Engineering insurance - Rural insurances - Micro insurance.	18
	Total Contact Hrs	90

^{*}Italicized texts are for self study

Pedagogy

Direct Instruction.	Flipped Class	, Digital Presentation

Assessment Method

Seminar, Quiz, Assignment, Group Task

Text Book

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
1	Mishra,	Insurance Principles and	S.Chand &	2016
	M.N. &	Practice.	Company Ltd,	
	Mishra,		New Delhi\ 22	
	S.B.		, ,	

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
1	Dr.S.B.Agarwal, Dr.A.K.Mittal	Insurance-Principles And Practice	Sanjeev Prakashan	2018
2	Mishra Kaninika	Fundamentals of Life Insurance	PHI Learning/2	2016
3	Hargovind Dayal	The Fundamentals of Insurance - Theories, Principles and Practices	Notion Press/1.	2017
4	Prof. M. Eswari Karthikeyan	Principles and Practice of Insurance	Sahitya Bhawan Publications/ Latest Edition	2021

Course Designed by	Head of the Department	Curriculum	Controller of the	
		Development Cell	Examination	
Name and Signature	Name and Signature	Name and Signature	Name and Signature	
Name: Ms. V. Poornima Signature:	Name: Dr. M. Akilanayaki Signature:	Name: Prof. K. Srinivasan Signature:	Name: Dr. R. Manicka chezian Signature:	

Programme code:	B.COM- BPS			Programme	Bachelor of	Commerce
				Title:	(Business P	rocess Services)
Course Code:	22UBP307			Title:	Batch:	2022-2025
				CORE VII	Semester	III
Lecture Hrs./Week	4	Tutorial Hrs./Sem.	4	Case Analysis	Credits:	3
or						
Practical Hrs./Week						

Course Objective

To enable the student to develop their analytical skills, evaluating new and currentknowledge, problem solving abilities and decision making strategies.

Course Outcomes

CO1	To identify the difference and similarities with the consumer market.	K1
CO2	To plan, organize and coordinate the teamwork of creating synergies and inter team relationship.	K2
CO3	To apply the skills in HRM through exercises and case study work.	K3
CO4	To Analyse relevant case exercise in financial management for the purpose of investment.	K4
CO5	To appraise the skills needed to read as well as various business cases with an analytical framework in mind ·	K5

Manning

				** IV	tapping					
PSO	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PSO1	PSO2
CO										
CO1	Н	Н	Н	Н	Н	M	M	M	Н	Н
CO2	Н	Н	Н	Н	Н	M	M	M	Н	Н
CO3	Н	M	Н	Н	Н	M	M	M	Н	M
CO4	Н	Н	Н	M	M	M	M	M	Н	Н
CO5	Н	M	Н	Н	Н	M	M	M	Н	M

L-Low; M-Medium; H-High

CASE ANALYSIS

Case Analysis is a part of B.COM- BPS Curriculum. Students want to learn about the case analysis in their sixth semester as a regular subject. The knowledge acquired through this subject is evaluated at the end of Third semester by conducting Viva-voce examination. An external examiner and the respective subjects' faculty will evaluate the student Performance. Weightage assigned for the subject is 100 marks.

Units	Content	Hrs
Unit I	Case Study-Meaning-Purpose-Preparation of Cases-Types of Cases-Role of Case Analysis	12
Unit II	Case Studies In Marketing Related-Concept Of Marketing-New Product Development-Pricing Strategy-Product Promotion-Sales Management	12
Unit III	Case studies in Human Resources Management Related-Training And Development-Performance Appraisal-Leadership-Motivation-Industrial.	12
Unit IV	Case Studies In Financial Management Related-Working Capital-Dividend Policies-Capital Structure-Budgeting.	12
Unit V	Case studies in Costing-Production and Material Management related- Production Techniques -Material Management - Cost Management - Transport Management	12
	Total Contact Hrs	60

^{*}Italicized texts are for self study

The distribution of which is as below:

Criteria	Marks
Case Analysis Report (Internal)	50 MARKS
External	30 MARKS Section A – (Out Of 6 Questions Any Five) 5x8=40 Marks, Section B (Out Of 2 Questions Any One) 1x20=20 Marks (60 Marks Converted into 30 Marks)
Viva-Voce	20 MARKS
Total	100 MARKS

Pedagogy

Direct Instruction, Flipped Class, Digital Presentation	

Assessment Method

Seminar, Quiz, Assignment, Group Task

Text Book

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
1.	Sherlakar.	Case studies in Marketing.	1 st Edition, Himalaya Publishing House	2016

S.NO	AUTE	IOR	TITLE OF THE BOOK	PUBLISHERS \	EDITION	YEAR OF PUBLICA TION
1.	Nair and Latha Nair.		Personnel management and industrial relations.	.1 st Edition. S.C Company Pvt. Ltd.	Chand and	2004
2.	Sherlekar.		Case studies in strategic marketing management.	1st Edition. ICFAI U (Corp.)	niversity	2006
3.	Chitra atmaram Naik, ,		Human Resource Management	2nd edition, ane's student Edition.		2016
4.	Khan.M.Y. and P.K.Jain		financial Management	6 th Edition, New McGraw Hill Company Ltd.	Delhi, Tata publishing	2011
Course Designed by Head		Head	of the Department	Curriculum Development Cell		ler of the ination
Name and Signature Nam		ne and Signature	Name and Signature	Name and	Signature	
			kilanayaki	Name: Prof. K. Srinivasan Signature:		

Programme Code:	B.COI	M- BPS		Programme	Bachelor of	Commerce
Frogramme Code:				Title:	(Business pr	ocess services)
Course Code:	22UBP3A3			Title:	Batch:	2022 - 2025
Course Coue.				ALLIED: III		
				Business	Semester:	III
Lecture Hrs./Week	6		3	Economics		
or		Tutorial Hrs./Sem.			Credits:	4
Practical Hrs./Week						

Course Objective

The course is designed for students to examine the importance and application of economic analysis to business decision making. Topics include economic theories and applications dealing with demand, production, market and pricing.

Course Outcomes

CO1	To keep in mind micro & macroeconomic tools and concepts to address public	K1
	policy issues.	
CO2	To understand supply and demand analysis to relevant economic issues .	K2
CO3	To apply marginal analysis to the "firm" under different market conditions.	K3
CO4	To analyze different methods for the measurement of national income.	K4
CO5	To make optimal business decision by integrating the concepts of economics	K5

Mapping

PSO CO	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PSO1	PSO2
	M	M	Н	M	Н	M	M	M	M	Н
CO1										
	M	Н	M	Н	Н	M	M	M	Н	M
CO2										
	M	Н	M	Н	Н	M	M	M	Н	M
CO3										
	Н	Н	M	M	Н	M	M	M	Н	M
CO4										
	Н	M	Н	Н	Н	M	M	Н	M	Н
CO5										

L-Low; M-Medium; H-High

	Content	Hrs
Units		
	Economics – Definition – Economic Analysis – <i>Micro and Macro Economics</i> – Business	
	Economics – Definition – Scope of Business Economics – Economic Concepts Applied	
Unit I	in Business Economics – Role and Responsibilities of a Business Economics.	18
	Law of Demand – Determinants of Demand – Demand Distinctions – Indifference Curve	
	Analysis – Consumer's Equilibrium- <i>Elasticity of Demand</i> – Types – Measurement – Law	
Unit II	of Supply- Demand Forecasting – Methods of Demand Forecasting – Consumer Surplus	18
	– Measurement of Consumer Surplus.	
	Cost Concepts – Cost – Output Relationship – Production Function – Isoquants – Law	
	of Variable Proportions – Returns to Scale – Producer's Equilibrium.	
Unit III	Pricing: Meaning. Objectives, Pricing Methods, Types of Methods: Cost Oriented and Market Oriented pricing method.	18
	Market Structure - Price and Output Determination under Perfect Competition -	
Unit IV	Monopoly – Discrimination Monopoly – Monopolistic Competition – Oligopoly: Cartels, Price Leadership and Price Rigidity.	18
	Pricing Policy – Objectives of Pricing Policy – National Income –Definition – Concepts	
	of National Income - Methods of Calculating National Income.	
Unit V	Inflation: Meaning, Types, - Remedies to inflation – Effect of Inflation. Monetary	18
	Policy: Meaning- Definition- Objectives-Role- Instruments of monetary policy	
	Total Contact Hrs	90

^{*}Italicized texts are for self study

Pedagogy

TZHCAL HISU UCUOH. T HDDAAL CAASS. TZIYHALL ICSCHLAUOH	Direct Instru	ction. Flippe	ed Class. I	Digital Presentation	on
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Assessment Method

Seminar, Quiz, Assignment, Group Task

Text Book

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
1	Dr. Sankaran,S Business economics		Margham publishers	2012

S.N O	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
1	Sundharam, K.P.M. and	Business	New Delhi: Sultan	2010
	Sundharam E.N.,	economics	chandand sons Ltd.	
2	Reddy, PN and	Principles of	New Delhi: Sultan	2003
	Appanniah, H.R	business	chandand sons Ltd.	
		economics		
	W.H.Locke	Economics	University of Michigan.	1983
3	Anderson and			
	Putallaz and			
	William			
	G.Shepherd			

Course Designed by	Head of the	Curriculum	Controller of the
	Department	Development Cell	Examination
Name and Signature	Name and Signature	Name and Signature	Name and Signature
Name:	Name:	Name:	Name:
Dr. P. Gurusamy	Dr. M. Akilanayaki	Prof. K. Srinivasan	Dr. R. Manicka chezian
Signature:	Signature:	Signature:	Signature:

Programme Code:	B.COM- BPS		Programme Title:	Bachelor of Commerce		
Trogramme Code.			Trogramme Title.	(Business process services)		
Course Code:	22 UBP 3N1		Title:	Batch:	2022 - 2025	
Course Code.			Non Major Elective-I			
			Entrepreneurial	Semester:	III	
Lecture Hrs./Week	1		-	Development		
or		Tutorial			Credits:	2
Practical Hrs./Week		Hrs./Sem.				

Course Objective

To Understand the Basic Development of Entrepreneurship as a Profession

Course Outcomes

CO1	To keep in mind the critical thinking skills in business	K1
CO2	To get the idea how to manage people, process, and resource within a organization	K2
CO3	To apply knowledge of leadership concepts in an integrated manner	K3
CO4	To analyze the internal/external factors affecting a business to evaluate business	K4
	Opportunities	
CO5	To measure the concept of entrepreneurial process and its growth	K5

Mapping

PSO	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PSO1	PSO2
CO1	Н	Н	Н	Н	M	M	M	M	Н	Н
CO2	Н	L	Н	M	Н	M	M	M	L	Н
CO3	L	Н	Н	Н	Н	M	M	M	Н	Н
CO4	Н	Н	Н	Н	M	M	M	M	Н	Н
CO5	Н	Н	Н	M	Н	M	M	M	Н	Н

L-Low; M-Medium; H-High

Units	Content			
	Entrepreneur – Entrepreneurship – Meaning – Types of Entrepreneur – <i>Qualities</i>			
Unit I	of an entrepreneur – Distinction between an Entrepreneur and Manager.	3		
	Barriers to Entrepreneurship – Need for Entrepreneurship training – concepts			
Unit II	of training program – EDP in India – Phases of EDP	3		

Unit III	Institutional support to Entrepreneurs –NSIC(National Small Industries Corporation) –SIDO(Small Industries Development Organization) -DIC(District Industries Centres)–SIDCO (Small Industries Development Corporation).	3
Unit IV	Sources of finance – Own fund – Lease – Venture capital- Angel funding-Crowd funding. Rural Entrepreneur - Women Entrepreneur – Subsidy schemes for Entrepreneurship.	3
Unit V	Institutional finance – IDBI- TIIC – ICICI – IFCI – MSME – EXIM Bank	3
	Total Contact Hrs	15

^{*}Italicized texts are for self study

Pedagogy

	Direct Instruction, Flipped Class, Digital Presentation
Assessment Method	
	Seminar, Quiz, Assignment, Group Task

Text Book

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \EDITION	YEAR OF PUBLICATION
1	Khanka, S.S	Khanka, S.S	S.chand publishing	2020

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
1	Gupta C.B and Gupta S.P	Entrepreneurial Development	S.chand and sons	1 st edition, 2013
2	Munish Vohra	Entrepreneurial Development	Anmol Publications, Bangalore.	2010

Course Designed by	Head of the Department	Curriculum Development Cell	Controller of the Examination
Name and Signature	Name and Signature	Name and Signature	Name and Signature
Name: Ms.M.Shanmugapriya Signature:	Name: Dr. M. Akilanayaki Signature:	Name: Prof. K. Srinivasan Signature:	Name: Dr. R. Manicka chezian Signature:

Drogramma Cada:		B.COM- BPS		Programme	Bachelor of Commerce	
Programme Code:				Title:	(Business process services)	
Course Code:	22U	22UBP3N2		Title:	Batch:	2022 - 2025
Course Coue.	course coue.		Non Major Elective-			
				I		
				Advertising and	Semester:	III
Lecture Hrs./Week			-	Sales Promotion		
or		1 Tutorial			Credits:	2
Practical Hrs./Week		Hrs./Sem.				

Course Objective

To equip the students with basic concepts of advertising and sales

Course Outcomes

CO1	To remember the elements of advertising and sales promotion.	K1
CO2	To understand how advertisement is used as a tool to achieve marketing	K2
	objectives.	
CO3	To implement advanced theories of communication relating to advertising.	K3
CO4	To evaluate an advertising campaign.	K4
CO5	To analyze the sales promotion and planning.	K5

Mapping

PSO CO	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PSO1	PSO2
CO1	Н	Н	Н	Н	Н	M	M	M	Н	Н
CO2	L	Н	M	Н	Н	M	M	M	L	Н
CO3	Н	Н	Н	L	Н	M	L	M	Н	Н
CO4	Н	M	Н	Н	M	L	M	M	Н	M
CO5	Н	Н	Н	Н	Н	M	M	M	Н	Н

Units	Contents	Hrs
Unit I	ADVERTISING	3
	Meaning – Definition –Objectives – Advertising Copy - Classification Of	
	copy – Advertising Media – Kinds of Media	

Unit 2	ADVERTISING AGENCIES	3
	Definition - Functions - Organization of Advertising Department -	
	Advertising Layout – Meaning - Function of Advertising Layout – Different	
	Types of Layout.	
Unit 3	BASIC ELEMENTS OF ADVERTISING	3
	Print Production – Methods of Printing - Print Production Process -	
	Broadcast vs. Print Production – <i>Television Production</i> - Radio Production.	
Unit 4	ADVERTISING CAMPAIGN	3
	Campaign Planning - Media Planning - Scheduling the Message -	
	Advertising budget - Methods.	
Unit 5	SALES PROMOTION	3
	Meaning – Methods – Sales Promotion Planning – Salesmanship and Sales	
	Promotion – After Sales Service.	
	Total Contact Hrs	15

^{*}Italicized texts are for self study

Pedagogy

Direct Instruction, Flipped Class, Digital Presentation	
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Assessment Method

Seminar, Quiz, Assignment, Group Task

Text Book

,	S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
	1	Philip Kotler, , 13 th edition,	Marketing Management	Pearson education	2008

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
	Pillai and	Morden	New Delhi,	2013
1	Bhavathi, R.S.N	Marketing	Sultan Chand and	
		Principles and	Sons	
		Practices		
_	Roddy mullin,	Sales	kogan page.	2010
2		Promotion,		

_	Peter, M. Chisan	Marketing	MCGraw- hill	2011
3		Research	Back company	
			UKLlimited	
			England	
	Mercedes	Marketing	Cambridge	2021
4.	Esteban-Bravo,	Research	University Press.	
	Jose M. Vidal-	Methods		
	Sanz,	(Quantitative		
		and Qualitative		
		Approaches)		

Course Designed by	Head of the	Curriculum	Controller of the
	Department	Development Cell	Examination
Name and Signature	Name and Signature	Name and Signature	Name and Signature
Name: Dr. M. Akilanayaki Signature:	Name: Dr. M. Akilanayaki Signature:	Name: Prof. K. Srinivasan Signature:	Name: Dr. R. Manicka chezian Signature:

Programme code:	B.COM- BPS			Programme	Bachelor of	Commerce
				Title:	(Business P	rocess Services)
Course Code:	22UE	3P408		Title:	Batch:	2022-2025
				CORE:VIII	Semester	IV
Lecture Hrs./Week	6	Tutorial Hrs./Sem.	5	Income Tax	Credits:	4
or Practical Hrs./Week						

Course Objective

To facilitate the students to gain adequate knowledge in Income-Tax

Course Outcomes

CO1	To recollect the fundamental concept of income tax act 1961	K1
CO2	To get the idea of the various sources of incomes	K2
CO3	To apply the income tax laws for computation of an individual's adjusted gross incomes	K3
CO4	To category the individual income in computation statement.	K4
CO5	To compute income from business and profession.	K5

Mapping

PSO	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PSO1	PSO2
CO1	Н	Н	Н	Н	Н	M	M	M	Н	Н
CO2	M	Н	Н	Н	M	M	M	M	M	Н
CO3	Н	Н	Н	Н	M	M	M	M	Н	Н
CO4	Н	M	Н	M	Н	M	M	M	Н	M
CO5	Н	Н	Н	Н	Н	M	M	M	Н	Н

Units	Content	Hrs
Unit I	Income Tax – Introduction –Definitions under Income Tax Act – Person – Assesses – Income – Gross Total Income – Total Income – Assessment Year – Previous Year – Exception to General Rule – Residential Status – Scope of Total Income.	18

	Income from Salaries - Computation of Income from Salary - Allowances -			
Unit II	Perquisites - Profit in Lieu of Salary - Gratuity - Pension - Leave encashment -	18		
	Retrenchment compensation - Deductions out of Gross Salary.			
	Profits and Gains of Business and Profession – Business Vs Profession - Computation			
Unit III	of Profits and Gains of Business and Computation of Professional Income – Doctors,	18		
	Chartered Accountant and Lawyer.			
	Income from House Property – Annual Value Computation - Let out House and Self-			
Unit IV	Occupied House- Income from Capital Gains- Short -term and long- term Capital	18		
	Gains – Exempted Capital Gains.			
	Income from other Sources-General Income-Specific Income - Set Off, Carry			
	Forward and Set off of Losses. <i>Exempted Incomes</i> - Deductions from Gross Total			
Unit V	Income - 80C to 80GG, 80QQB and 80U (Theory only). Calculation of Tax Liability	18		
	of Individual.			
	Total Contact Hrs	90		

^{*}Italicized texts are for self study

NOTE: 40% Theory & 60% problems.

Question Pattern: Accounts Model

Problems shall be confined to Income from Salaries- Profits and Gains of Business or Profession, Income from House Property and Capital Gains, Income, Set off and Carry Forward and Set Off Of Losses.

Pedagogy

	Direct Instruction, Flipped Class, Digital Presentation
Assessment Method	
	Seminar, Quiz, Assignment, Group Task

Text Book

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
	Dr.H.C.Mehrotra	Income-tax	Current Edition Sahithya	2021
1		Law and	Bhavan Publisher, New	
		Accounts	Delhi.	

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
1	Gaur and	Income Tax	43rd Edition, New Delhi,	2020
1.	Narang.	Law and Practice.	Current Edition Kalyani publishers.	
2.	Bhagawathi Prasad.	Law & Practice of Income Tax in India.	New Delhi, Current Edition Navman Prakashan Aligarh	2019

Course Designed by	Head of the Department	Curriculum Development Cell	Controller of the Examination
Name and Signature	Name and Signature	Name and Signature	Name and Signature
Name: Dr. P. Gurusamy Signature:	Name: Dr. M. Akilanayaki Signature:	Name: Prof. K. Srinivasan Signature:	Name: Dr. R. Manicka chezian Signature:

Programme code:	B.COM- BPS			Programme	Bachelor of Commerce	
				Title:	(Business Process Services)	
Course Code:	22UBP409			Title:	Batch:	2022-2025
			CORE: IX	Semester	IV	
Lecture Hrs./Week	5	Tutorial Hrs./Sem.	-	Organizational	Credits:	4
or				Behaviour		
Practical Hrs./Week						
1 factical III S./ WEEK						

Course Objective

The objectives of the course are to familiarize the participants with the behavioural patterns of human beings at individual and group levels in the context of an Organization.

Course Outcomes

CO1	To explain group dynamics for working in groups	K1
CO2	To identify the processes used in developing communication	K2
CO3	To demonstrate skills required for working in groups.	K3
CO4	To analyze and compare different models used to explain individual behaviour	K4
	related to motivation and rewards	
CO5	To examine the conflicts arising in workplace.	K5

Mapping

PSO CO	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PSO1	PSO2
CO1	Н	Н	Н	Н	Н	M	M	M	Н	Н
CO2	Н	Н	Н	Н	Н	M	M	M	Н	Н
CO3	Н	M	Н	Н	Н	M	L	M	Н	Н
CO4	Н	Н	Н	M	M	L	M	M	M	M
CO5	Н	M	Н	Н	Н	M	M	M	Н	Н

Units	Content	Hrs
Unit I	Meaning, Nature and Scope of Organizational Behaviour - Need for studying Organizational Behaviour - Disciplines contributing to Organizational Behaviour - Organizational Behaviour process - Approaches to the study of Organizational Behaviour .	

	Personality - Types of Personality - Theories of Personality - Perception - Perceptual	
Unit II	Process - Perception and its application in Organizations.	15
	Motivation - Meaning - Nature of Motivation - Theories of Motivation and	
Unit III	Techniques - Motivation Process-Job satisfaction - Measuring Job satisfaction.	15
	Group Dynamics - Theories of Groups -Group cohesiveness - Group role - Group	
Unit IV	decision making techniques - <i>Group conflict</i> .	15
	Leadership - Leadership styles - Theories - Leadership styles in Indian Organizations	
Unit V	- Power - Sources of Power - Organization Culture - Types of Culture - Function of Culture - Organizational Effectiveness.	15
	Total Contact Hrs	75

^{*}Italicized texts are for self study

Pedagogy

Direct Instruction, Flipped Class, Digital Presentation

Assessment Method

Seminar, Quiz, Assignment, Group Task

Text Book

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
1	Arun Kumar & N. Meenakshi	Organisation Behaviour, A modern approach	Vikas publishing House PVT Ltd	2012

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
1	S. Fayyaz Ahamed and	Organisational	Atlantic publisher	2014
1.	others,	Behaviour		
2	Nelson & Quick	Organizational	India Edition	2012
2.		Behaviour		

Jerald Green Berg and	nd Behaviour in	Indian Edition	2009
Robert A. Baron	organizations	PHI Learning PVT Ltd	

Course Designed by	Head of the Department	Curriculum Development Cell	Controller of the Examination
Name and Signature	Name and Signature	Name and Signature	Name and Signature
Name: Dr. R. Sivarajan Signature:	Name: Dr. M. Akilanayaki Signature:	Name: Prof. K. Srinivasan Signature:	Name: Dr. R. Manicka chezian Signature:

Programme code:	B.COM- BPS		Programme	Bachelor of Commerce		
			Title:	(Business Process Services)		
Course Code:	Code: 22UBP410		Title:	Batch:	2022-2025	
				CORE: X	Semester	IV
Lecture Hrs./Weekor	3	Tutorial		Programming	Credits:	2
Practical		Hrs./Sem.		Lab in Tally		
Hrs./Week						

Course Objective

This course is aimed at developing software skills among the students, so that the students can handle this software after their studies. This course deals with the fundamentals of Tally ERP 9.

Course Outcomes

CO1	To remember the financial statement and analysis	K1		
CO2	To enable to learn the Ledgers all accounting voucher types.			
CO3	To solve the Profit & Loss account, Ratio analysis, Trial Balance, Accounts	K3		
	books.			
CO4	To analyse the process of Stock Items, inventory voucher types and to have a	K4		
	design on tax Report			
CO5	To impart practical training on this software so that students could apply its various	K5		
	aspects in their day to day business/professional activities			

Mapping

CO	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PSO1	PSO2
CO1	Н	Н	Н	Н	Н	M	M	M	Н	Н
CO2	Н	Н	Н	Н	Н	M	M	M	Н	Н
CO3	Н	M	Н	Н	Н	M	M	M	Н	Н
CO4	Н	Н	Н	M	M	M	M	M	M	M
CO5	Н	M	Н	Н	Н	M	M	M	Н	Н

L-Low; M-Medium; H-High

LIST OF PROGRAMMES

1.	Company creation and alteration
2.	Creating and Displaying of trail balance
3.	Voucher Entry and Voucher alternation and deletion.
4.	Inventory information- stock Summary.
5.	Inventory information- Godown creation and alteration
6.	Final accounts Without Adjustments.
7.	Final accounts with Adjustments
8.	Display of Ratio Analysis/Cash Flow/Fund Flow
9.	Bank- Reconciliation Statements.
10.	Cost categories and cost centres.

11.	Bill Wise Statement
12.	Calculation of GST (IGST, CGST, SGST)
13.	Creation of Stock Items and Stock Groups for GST Compliance
14.	Creation of sales Ledger and purchase Ledger
15.	Creation of multicurrency

Pedagogy

	Direct Instruction,	Flipped	Class, I	Digital Presentation
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Assessment Method

Seminar, Quiz, Assignment, Group Task

Text Book

S.NO	AUTHOR	TITLE OF THE BOOK		YEAR OF PUBLICATION
1	Asok K.Nadhani.	TALLY ERP 9 Training	, 1	2015
1.		guide.	publications.	

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
1	Soumya	Learn Tally ERP 9 in	2nd edition.	2014
1.	Ranjan	30 days.	B.K.Publications	
	Behera.		Pvt.Ltd.	
2	Shraddha	Tally Erp 9 (power of	1st Edition,	2014
2.	singh and	simplicity).	V & S publishers.	
	Navneet			
	mehra.			

Course Designed by	Head of the Department	Curriculum	Controller of the
		Development Cell	Examination
Name and Signature	Name and Signature	Name and Signature	Name and Signature
Name: Ms. M. Shanmugapriya Signature:	Name: Dr. M. Akilanayaki Signature:	Name: Prof. K. Srinivasan Signature:	Name: Dr. R. Manicka chezian Signature:

Programme code:	B.COM- BPS		Programme Title :	Bachelor of Commerce		
					(Business proc	ess services)
Course Code:	22UBP	4A4		Title:	Batch:	2022-2025
				ALLIED:IV	Semester	IV
Lecture	6	Tutorial	10	Statistical Methods	Credits:	4
Hrs./Week		Hrs./Sem.				
Or						
Practical						
Hrs./Week						

Course objective

- ➤ Show proficiency in basic statistical skills embedded in their courses.
- > Students shall know how to organize, manage and present data.

Course Outcomes

CO1	To recollect probability theory and probability distributions in relation	K1
	to general statistical analysis.	
CO2	To understand sampling methodologies and their associated analysis.	K2
CO3	To apply, design and evaluate regression analysis.	K3
CO4	To analyze and contrast techniques and biases of quantitative methods within the context they are to be applied.	K4
CO5	To calculate and interpret the correlation between two variables.	K5

Mapping

PSO CO	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PSO1	PSO2
CO1	Н	Н	M	Н	Н	M	M	L	Н	M
CO2	Н	M	Н	Н	Н	L	M	M	M	Н
CO3	M	Н	Н	M	M	M	M	M	Н	Н
CO4	M	Н	Н	M	Н	M	M	M	Н	Н
CO5	M	Н	Н	Н	Н	M	M	M	Н	Н

Units	Contents	Hrs
Unit-1	Meaning and Scope of Statistics - Characteristics and Limitations-	18
	Presentation of Data by Diagrammatic and Graphical Methods.(Theory	
	only)	
	Measures of Central Tendency - Mean, Median, Mode, Geometric	
	Mean, Harmonic Mean	

Unit-2	Measures of Dispersion and Skewness – Range, Quartile Deviation	18
	and Standard Deviation - Pearson's and Bowley's Measures of	
	Skewness.	
Unit-3	Simple Correlation - Pearson's coefficient of Correlation -	18
	Interpretation of coefficient of Correlation – Coefficient of Concurrent	
	Deviation -Concept of Regression Analysis.	
Unit-4	Index Numbers (Price Index Only) - Method of Construction -	18
	Wholesale and Cost of Living Indices, Weighted Index Numbers –	
	LASPEYRES' Method, PAASCHE'S Method, FISHER'S IdealIndex.	
	(Excluding Tests of Adequacy of Index Number Formulae).	
Unit-5	Analysis of Time Series and Business Forecasting - Methods of	18
	measuring trend and seasonal changes (including problems) Methods	
	of Sampling – Sampling and Non-sampling errors (Theoretical aspects	
	only)	
	Note : Marks Distribution shall be 80% for Problems and 20% for theory	
	Question Pattern: Theory model	
	Total Contact Hrs	90

^{*}Italicized texts are for self study

Pedagogy

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Direct Instruction, Flipped Class, Digital Presentation
Direct instruction, impos class, Digital Personation

Assessment Method

Seminar, Quiz, Assignment, Group Task

Text Book

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
1	Navanitham. P.A	Business Mathematics And Statistics	6 st edition, Jai Publishers	2015

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
1	Gupta.S.P.	Statistical Methods	1 st revised edition, sultan chand& sons.	2013

2	SivathanuPillai	Economic and business statistics	4 st edition,rogressive corporation	1973
3	G.R. Veena and seemasambargi	Business mathematics and statistics	10 thedition, 2013, I K International publishing house pvt. Ltd.	2013
4	Frederick C Mills	Statistical Methods	Holt Rinehart and Winston New York.	1985
5	Donald F.Morrison	Multivariate Statistical Methods	McGraw Hill Book Company London.	1976

Course Designed by	Head of the	Curriculum	Controller of the
	Department	Development Cell	Examination
Name and Signature	Name and Signature	Name and Signature	Name and Signature
Name:	Name:	Name:	Name:
Dr. M. Akilanayaki	Dr. M. Akilanayaki	Prof. K. Srinivasan	Dr. R. Manicka chezian
Signature:	Signature:	Signature:	Signature:

Programme code:	B.CC	B.COM- BPS		Programme Title:	Bachelor of Commerce	
					(Business pro	ocess services)
Course Code:	22UE	BP4S1		Title:	Batch:	2022-2025
				SEC : I Naan Mudhalvan	Semester	IV
Lecture Hrs./Week	2	Tutorial	-	Industry 4.0	Credits:	2
or		Hrs./Sem.				
Practical Hrs./Week						

Course objective

- 1. Align the theory and concepts with Industrial application of computers
- 2. Introduce the basic concepts of Industry 4.0, Artificial Intelligence, Big Data and Internet of Things.
- 3. Learn the applications and tools of Industry 4.0

Course Outcomes

CO1	To understand the basic concepts of Industry 4.0	K1
CO2	To outline the features of Artificial Intelligence	K2
CO3	To summarize the Big data domain stack and Internet of Things	K3
CO4	To identify the applications and Tools of Industry 4.0	K4
CO5	To analyze the skills required for future	K5

Mapping

PSO										
СО	P 01	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PSO1	PSO2
CO1	M	M	Н	M	M	M	M	M	M	M
CO2	Н	Н	M	Н	L	M	M	M	Н	L
CO3	Н	M	Н	Н	Н	M	M	M	Н	Н
CO4	Н	L	M	Н	Н	M	M	M	Н	Н
CO5	Н	M	Н	Н	Н	M	M	M	Н	Н

Units	Contents	Hrs
Unit-1	Need – Reason for Adopting Industry 4.0 - Definition – Goals and Design Principles - Technologies of Industry 4.0 – Big Data – Artificial Intelligence (AI) – Industrial Internet of Things - Cyber Security – Cloud – Augmented Reality	

Unit-5	Industry 4.0 – Education 4.0 – Curriculum 4.0 – Faculty 4.0 – Skills required for Future - Tools for Education – <i>Artificial Intelligence Jobs in 2030</i> – Jobs 2030 - Framework for aligning Education with Industry 4.0.	6
	Defence – Agriculture – Transportation and Logistics – Impact of Industry 4.0 on Society: Impact on Business, Government, People. Tools for Artificial Intelligence, Big Data and Data Analytics, Virtual Reality, Augmented Reality, IoT, Robotics.	
Unit-4	Applications of IoT – Manufacturing – Healthcare – Education – Aerospace and	6
	Essential of Big Data in Industry 4.0 - Big Data Merits and Demerits. Big Data Components: Big Data Characteristics - Big Data Processing Frameworks - Big Data Applications - Big Data Tools. Learning Platforms; Internet of Things (IoT): Introduction to IoT - Architecture of IoT - Technologies for IoT - Developing IoT Applications - Applications of IoT - Security in IoT.	·
Unit-3	Foundations of AI - The AI - Environment - Societal Influences of AI - Application Domains and Tools - Associated Technologies of AI - Future Prospects of AI - <i>Challenges of AI</i> . Big Data: Evolution - Data Evolution - Data: Terminologies - Big Data Definitions -	6
Unit-2	Artificial Intelligence: Artificial Intelligence (AI) – What & Why? - History of AI -	6

^{*}Italicized texts are for self study

Pedagogy

Direct Instruction, Flipped Class, Digital Presentation

Assessment Method

Seminar, Quiz, Assignment, Group Task

Text Book

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \EDITION	YEAR OF PUBLICATION
1	P. Kaliraj, T. Devi,	Higher Education for Industry 4.0 and Transformation to Education	Auerbach Publications	2023
		5.0	1 uoneations	

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
1	Prof.SudipMisra	Introduction to Industry 4.0 and Industrial Internet of Things by	IIT Kharagpur	2018

Course Designed by	Head of the Department	Curriculum	Controller of the
		Development Cell	Examination
Name and Signature	Name and Signature	Name and Signature	Name and Signature

Name:	Name:	Name:	Name:
Dr. M. Akilanayaki	Dr. M. Akilanayaki	Prof. K. Srinivasan	Dr. R. Manicka chezian
Signature:	Signature:	Signature:	Signature:

Programme code:	B.CO	M- BPS		Programme Title:	Bachelor of Commerce		
					(Business process services)		
Course Code:	22UB	BP4S2		Title:	Batch: 2022-2025		
				SEC : I Naan Mudhalvan	Semester	IV	
Lecture Hrs./Week	2	Tutorial	-	Aptitude for Placement	Credits:	2	
or		Hrs./Sem.					
Practical Hrs./Week							

Course Objective

The primary objective of this course is to enhance students' problem-solving skills, logical reasoning, and critical thinking abilities. This is essential for tackling a wide range of aptitude and reasoning questions encountered during placement tests.

Course Outcomes

CO1	To understand of fundamental mathematical concepts and techniques used in	K1
	solving quantitative aptitude questions.	
CO2	To analyze complex problems logically, break them down into manageable	K2
	parts, and arrive at effective solutions.	
CO3	To improve their reading comprehension, vocabulary, and sentence structuring,	K3
	leading to better verbal communication skills.	
CO4	To practice a variety of questions, students should feel more confident and better	K4
	prepared to tackle the aptitude section of placement exams.	
CO5	The skills gained from the course, such as problem-solving, logical thinking, and	K5
	effective communication, will also be beneficial during job interviews.	

Mapping

PSO										
СО	P 01	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PSO1	PSO2
CO1	M	M	Н	M	M	M	M	M	M	M
CO2	Н	Н	M	Н	L	M	M	M	Н	L
CO3	Н	M	Н	Н	Н	M	M	M	Н	Н
CO4	Н	L	M	Н	Н	M	M	M	Н	Н
CO5	Н	M	Н	Н	Н	M	M	M	Н	Н

Units	Contents			
Unit-1	Quantitative Aptitude: Arithmetic – Algebra - Mensuration (Area, Volume) - Probability and Statistics	6		
Unit-2	Logical Reasoning: Seating Arrangements-Blood Relations-Syllogisms-Coding-Decoding-Direction Sense-Puzzles-Logical Deductions-Data Sufficiency	6		

Unit-3	Verbal Ability:	6
	Reading Comprehension-Vocabulary (Synonyms, Antonyms, Analogies)-Grammar (Sentence Correction, Error Spotting)-Sentence Completion-Para-jumbles	
Unit-4	Data Interpretation:	6
	Tables-Bar Graphs-Line Graphs-Pie Charts-Caselets	
Unit-5	General Knowledge:	6
	Current Affairs-General Science-History, Geography, Polity-Basic Economics	
	Total Contact Hrs	30

^{*}Italicized texts are for self study

Pedagogy

	Direct Instruction, Flipped Class, Digital Presentation
Assessment Method	

Seminar, Quiz, Assignment, Group Task

Text Book

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
1	R.S. Aggarwal	A Modern Approach to	S. Chand	2018
		Verbal & Non-Verbal		
		Reasoning		

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
	A.K. Gupta	Logical and Analytical	Ramesh Publishing	2020
1		Reasoning"	House	

Course Designed by	Head of the Department	Curriculum Development Cell	Controller of the Examination
Name and Signature	Name and Signature	Name and Signature	Name and Signature
Name: Dr. M. Akilanayaki Signature:	Name: Dr. M. Akilanayaki Signature:	Name: Prof. K. Srinivasan Signature:	Name: Dr. R. Manicka chezian Signature:

Programme code:	B.COM- BPS		Programme Title:	Bachelor of Commerce		
				(Business process services)		
Course Code:	22UI	BP4N1		Title:	Batch:	2022-2025
			Non Major Elective: II	Semester	IV	
Lecture Hrs./Week	1	Tutorial	-	Project Management	Credits:	2
or		Hrs./Sem.				
Practical Hrs./Week						

Course objective

To demonstrate effective leadership and manage the selection and initiation of individual projects.

Course Outcomes

CO1	To remember scope, cost, timing and quality of the project	K1
CO2	To understand the strategic plans of the organization	K2
CO3	To implement the project management in organization change	K3
CO4	To estimate the project management practices to the launch of new program	K4
CO5	To assess the project characteristics and various stages of a project.	K5

Mapping

PSO										
co	P 01	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PSO1	PSO2
CO1	M	M	Н	M	M	M	M	M	M	M
CO2	Н	Н	M	Н	L	M	M	M	Н	L
CO3	Н	M	Н	Н	Н	M	M	M	Н	Н
CO4	Н	L	M	Н	Н	M	M	M	Н	Н
CO5	Н	M	Н	Н	Н	M	M	M	Н	Н

Units	Contents	Hrs
Unit-1	Project – meaning – Project Identification – Selection – Network	3
	planning Techniques – PERT - CPM.	
Unit-2	Project formulation - Significance - Stages in project formulation - Feasibility Analysis - Project report.	3
Unit-3	Project appraisal – Methods – Payback period – Average Rate of return – Discounted cash flow techniques	3

Unit-4	Plant location – importance – Factors affecting Location – Factory	3
	design – Types of Factory	
Unit-5	Micro and Small Scale Industries – Definition – Features – Role of	3
	SSI in Economic Development – Problems of SSI – Tax	
	concessions.	
	Total Contact Hrs	15

^{*}Italicized texts are for self study

Pedagogy

Direct Instruction, Flipped Class, Digital Presentation

Assessment Method

Seminar, Quiz, Assignment, Group Task

Text Book

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
	Khanka, S.S	Entrepreneurial	Revised	2006
1		Development	edition,S.Chand	
			publishing.	

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
1	Gupta, C.B and Srinivasan, N.P	Entrepreneurial development	10 th edition,S.Chand and sons	1992
2	Dr.P.T.Vijayashree &M.Alagammai	Entrepreneurial development and small business management	10 th edition,Margham Publications	2010
3	B.L.Gupta and Anil Kumar	Entrepreneurial Development	Revised Edition, Mahamaya, New Delhi.	2009

Course Designed by	Head of the Department	Curriculum	Controller of the
		Development Cell	Examination
Name and Signature	Name and Signature	Name and Signature	Name and Signature
27	77	N.T.	27
Name:	Name:	Name:	Name:
Dr. P. Gurusamy	Dr. M. Akilanayaki	Prof. K. Srinivasan	Dr. R. Manicka chezian
Signature:	Signature:	Signature:	Signature:

Programme code:	B.COM- BPS			Programme Title :	Bachelor of Co	ommerce
					(Business proc	ess services)
Course Code:	22UB	P4N2		Title:	Batch:	2022-2025
				Non Major Elective: II	Semester	IV
Lecture Hrs./Week	1	Tutorial	-	Service Marketing	Credits:	2
or Practical Hrs./Week		Hrs./Sem.				

Course objective

To equip the student with basic concepts and knowledge about different service sectors

Course Outcomes

CO1	To recollect the nature and scope of services marketing	K1
CO2	To understand the challenges involved in marketing and managing services.	K2
CO3	To apply the role of employees in service delivery, customer satisfaction and service quality.	К3
CO4	To identify and analyze the various components of the service marketing mix.	K4
CO5	To evaluate the issues required in managing customer satisfaction and service quality To identify and analyze the various components of the service marketing mix.	K5

Mapping

PSO CO	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PSO1	PSO2
CO1	Н	Н	M	Н	M	M	M	M	Н	Н
CO2	Н	Н	Н	Н	Н	M	M	M	M	Н
CO3	M	Н	Н	Н	Н	M	M	M	Н	Н
CO4	Н	M	Н	L	M	M	M	M	Н	M
CO5	Н	Н	M	Н	Н	M	M	M	Н	Н

Units	Contents	Hrs
Unit-1	Characteristics of Service – Service classification – Service Marketing	3
	– Service Design and Blue printing	
Unit-2	Segmentation and target market for services – Positioning of services –	3
	Services quality and measurement	

Unit-3	Concept of the service producer – developing service product – pricing	3
	techniques and strategies	
Unit-4	Promotion – tools, mix and campaign planning distribution – Channel	3
	for services, Roll of intermediaries franchising	
Unit-5	Customer care and services, Evaluation of customer dissatisfaction and	3
	retention, Services strategies.	
	Total Contact Hrs	15

^{*}Italicized texts are for self study

Pedagogy

	Direct Instruction, Flipped Class, Digital Presentation
Assessment Method	
	Seminar, Quiz, Assignment, Group Task

Text Book

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICAT ION
1	Helen Woodruffe	Service Marketing	1 st Edition, M & E/Pitman publishing.	1995

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
1	Adrian Payne	Essence of Service	Illustrated Edition,	1993
		Marking PHI	Prentice Hall of	
			India.	
2	R.S.N	Morden Marketing	4 th Edition, S.Chand	2013
	.Pillai&Bagavathi	Principles and Practices	& company Ltd,	
3	K.Ram	Service marketing	2 nd Edition, pear	2011
	Mohanarao		education India	

Course Designed by	Head of the Department	Curriculum Development Cell	Controller of the Examination
Name and Signature	Name and Signature	Name and Signature	Name and Signature
Name:	Name:	Name:	Name:
Dr. V. Meera	Dr. M. Akilanayaki	Prof. K. Srinivasan	Dr. R. Manicka chezian
Signature:	Signature:	Signature:	Signature:

Programme code:	B.COM- BPS		Programme	Bachelor of Commerce		
			Title:	(Business Process Services)		
Course Code:	22UBP511		Title:	Batch:	2022-2025	
				CORE: XI	Semester	V
Lecture Hrs./Week	6	Tutorial Hrs./Sem.	5	Cost	Credits:	5
or				Accounting		
Practical Hrs./Week						

Course Objective

To impart knowledge to the students for the preparation of various accounting statements

Course Outcomes

CO1	To identify the costing system, cost management system and the concept of labour	K1
	and overhead cost.	
CO2	To understand the various cost accounting systems using ideas and techniques and apply some of which are at the forefront of the discipline.	K2
CO3	To apply skills in preparing cost sheet	K3
CO4	To analyze the elements of cost involved in various processes.	K4
CO5	To evaluate problems in the allocations and apportionment of overheads.	K5

Mapping

PSO CO	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PSO1	PSO2
CO1	Н	Н	Н	Н	Н	M	M	M	Н	Н
CO2	Н	Н	Н	M	M	M	M	M	M	M
CO3	Н	Н	Н	M	M	M	M	M	M	M
CO4	Н	M	M	Н	Н	M	M	M	Н	Н
CO5	Н	Н	M	Н	Н	M	M	M	Н	Н

Units	Content	Hrs
Unit I	Cost concepts: Cost Accounting – Definition - Meaning and Scope - Objectives and Functions- Relationship of Cost Accounting with Financial Accounting and Management Accounting- Costing as an Aid to Management – Limitations and Objections against Cost Accounting - Cost sheet - Tender and Quotation.	18

	Material Control:				
	Materials – Levels of Inventory(AS-02) – EOQ – Methods of Valuing				
Unit II	Material Issues -FIFO - LIFO - Base Stock - Standard Price - Simple	18			
	Average – Weighted Average Methods – Perpetual Inventory – ABC – VED				
	Analysis – Control Over Wastages –Scrap and Spoilage.				
	Labour and Overheads:				
	Labour – Systems of Wage Payment – Time Rate – Piece rate – Taylor,				
	Merrick, Piece Rate System - Incentive Schemes-Halsey - Rowan - Idle	18			
Unit III	Time – Labour Turnover.				
	Overheads - Classification - Allocation Apportionment and Absorption of				
	Overheads – Methods of Absorption of Factory overheads.				
	Process Costing: Process Costing – Features – Comparison between Job				
Unit IV	Costing and Process Costing – Process Losses – Normal Loss-Abnormal Loss	18			
Cint IV	– Abnormal Gain.				
	Unit, Job, Batch and Transport Costing: Unit Costing - Job Costing and				
Unit V	Batch costing – Transport Costing – Contract costing.	18			
	Total Contact Hrs	90			

NOTE: 20% Theory 80% Problem

*Italicized texts are for self study

Pedagogy

	Direct Instruction, Flipped Class, Digital Presentation
Assessment Method	
	Seminar, Quiz, Assignment, Group Task

Text Book

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
1	Jain. S.P and Narang.K.L	Cost Accounting Principles and Practices	Kalyani Publishers	2017

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
1.	Reddy, T.S, and Hari Prasad Reddy	Cost Accounting	Margham Publications.	2017

	Khan. M.Y and	Cost Accounting and	Tata MC Graw Hill	2017
2.	Jain. P.K.	Financial Management, 4 rd	Education Private	
		Edition.	Ltd.	
_	Adolph Matz Otel	Cost Accounting	DB Taraporevala	1986
3.	J.Curry W.Frank.		Sons and Co Pvt.	
			Ltd.	

Course Designed	Head of the Department	Curriculum	Controller of the
by		Development	Examination
		Cell	
Name and	Name and Signature	Name and Signature	Name and Signature
Signature			
Name:	Name:	Name:	Name:
Dr. R. Sivarajan	Dr. M. Akilanayaki	Prof. K.	Dr. R. Manicka chezian
Signature:	Signature:	Srinivasan	Signature:
		Signature:	

Programme code:	B.COM- BPS		Programme	Bachelor of Commerce		
			Title:	(Business Process Services)		
Course Code:	22U	JBP512		Title:	Batch:	2022-2025
				CORE: XII	Semester	V
Lecture Hrs./Week	5	Tutorial	-	Investment	Credits:	3
or		Hrs./Sem.		Management		
Practical Hrs./Week						

Course Objective

To enable the students to acquire in depth knowledge in the field of finance in investmentalternatives, introduce them to framework of their analysis and role of investor protection.

Course Outcomes

CO1	To acquire the idea of the capital market operates and identifies the main participants.	K1
CO2	To examine, over the counter exchange of India.	K2
CO3	To apply the use of derivatives.	K3
CO4	To evaluate the various financial instruments.	K4
CO5	To demonstrate the use of derivatives and capital market instruments.	K5

Mapping

PSO	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PSO1	PSO2
CO1	Н	Н	Н	Н	Н	M	M	M	Н	Н
CO2	Н	Н	Н	Н	Н	M	M	M	Н	Н
CO3	Н	M	Н	Н	Н	M	M	M	Н	Н
CO4	Н	Н	Н	M	M	M	M	M	M	M
CO5	Н	M	Н	Н	Н	M	M	Н	Н	Н

Units	Content			
	Nature, Meaning and scope of Investment – Importance of Investment – Factors			
Unit I	influencing Investment – Investment media – Features of investment Programme –			
	Investment Process – Development of Financial system in India.			
	Capital Market – New issue Market and stock exchange in India – B.S.E – N.S.E –			
Unit II	Kinds of Trading activity – Listing of Securities – SEBI and its Role and guidelines.	15		

	Fundamental and Technical Analysis – Security evaluation – Economic Analysis –		
Unit III	Industry Analysis – Company Analysis – Technical Analysis – Portfolio Analysis.	15	
	Investment Alternatives – Investment in Bonds, Equity Shares, Preference shares,		
Unit IV	Government Securities – Mutual Funds – Real Estate – Gold – Silver – Provident		
Cint I v	fund – Unit Trust – National Savings Scheme – LIC.		
	Portfolio Management – Nature, Scope – SEBI Guidelines to Portfolio Management		
Unit V	-Port folio Investment Process - Elements of Portfolio Management - Portfolio		
Cint v	Revision – Needs and Problems – Capital Asset Pricing Model(CAPM)		
	Total Contact Hrs	75	

^{*}Italicized texts are for self study

Pedagogy

Direct Instruction, Flipped Class, Digital Presentation

Assessment Method

Seminar, Quiz, Assignment, Group Task

Text Book

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
1	Francis Cherunilam	Investment Management	Margam Publication	2018

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
1.	Gorden .E & Natarajan.K	Financial service	ncial service Himalaya Publishing House.	
2.	Preethi Singh	Investment Management security Analysis& Portfolio Management	Himalaya Publishing House Pvt. Ltd	2013
3.	Gopalakrishnan.V	Investment Management	Sultan Chand & Son, New Delhi.	2014

Course Designed by	Head of the Department	Curriculum	Controller of the
		Development Cell	Examination
Name and Signature	Name and Signature	Name and Signature	Name and Signature
Name: Dr. M. Akilanayaki Signature:	Name: Dr. M. Akilanayaki Signature:	Name: Prof. K. Srinivasan Signature:	Name: Dr. R. Manicka chezian Signature:

Programmecode:	B.COM- BPS		Programme Title:	Bachelor of	Commerce	
					(Business process	
					services)	
Course	22UBP513		Title:	Batch:	2022-2025	
Code:				CORE:XIII	Semester	V
Lecture	5	Tutorial	-	Campus to	Credits:	3
Hrs./Week		Hrs./Sem.		Corporate		
or						
Practical						
Hrs./Week						

Course objective

To exposed the students to the concepts of corporate world. They will have practical ways to implement the concepts, immediately on their return to their respective work front.

Course Outcomes

CO1	To recollect positive mental attitude, etiquette and professional grooming	K1
CO2	To understand the team play, stress management and healthy social interactions in corporate.	K2
CO3	To apply purposeful decisions regarding the balance of education, work and leisure time.	К3
CO4	To analyze self-awareness, proactive communication, assertiveness and behavioural effectiveness.	K4
CO5	To expose into the challenges faced by the fresher/ new entrants in the corporate life.	K5

Mapping

PSO										
CO	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PSO1	PSO2
CO1	Н	Н	M	Н	Н	M	M	M	Н	Н
CO2	Н	M	Н	Н	Н	M	M	M	Н	Н
CO3	Н	Н	Н	M	M	M	M	M	M	M
CO4	Н	Н	Н	M	Н	M	M	M	M	Н
CO5	Н	Н	M	Н	Н	M	M	M	Н	Н

Units	Contents	Hrs
Unit-1	Campus to Corporate: Corporate Expectations – Campus Vs Corporate – Learn the culture – Impact of Attitude and Behaviour – Consider the Communication and Presentation Skills: Verbal-Non-Verbal- Listening Skills – Writing Skills – Questioning Skills. Fundamentals of an Effective Presentation - 5 P's of an Effective Presentation - <i>Public Speaking</i> - Managing Voice and Language-Importance of Visual Aids.	

Unit-2	Business Etiquette: Making the First Impression - Importance of Handshakes -	15
	Business Card Etiquette - Grooming - Personal Hygiene - Body Language -	
	Telephone and email Etiquette. Interview skills – Group discussions.	
Unit-3	Time and Team Management: Prioritization - Dealing with Difficult Tasks	15
	-Getting Organized -Stress Management - Work-Life Balance- Managing	
	Relationships- Understanding the Cultural Diversity- Teambuilding Process and	
	Techniques- Balancing Team Needs and Individual Needs.	
Unit-4	Conflict Management: Creating a Win-Win situation -Negotiation and	15
	Persuasion - Dealing with Aggressive Behavior - Different Styles of Handling	
	Conflicts - Dealing with Emotions – Conflict Resolution Strategies -Tools and	
	Techniques for Conflict Management.	
Unit-5	Building Confidence: <i>Overcoming Nervousness</i> - Deal with Conflicts	15
	Effectively - Developing Positive Attitude - Reach Personal and Professional	
	Goals -Strengthening your Self-Esteem - Developing Social conversation Skills.	
		5 5
	Total Contact Hrs	75

^{*}Italicized texts are for self study

Pedagogy

Direct Instruction, Flipped Class, Digital Presentation

Assessment Method

Seminar, Quiz, Assignment, Group Task

Text Book

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
1	Ramachandran, K.K. Karthick	From Campus To Corporate	Pearsons Publication	2016

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICA TION
1	Marla Harr	From Campus To Corporate	New Delhi Sultan	2010
			Chand & Sons.	
	Dr. S.S. Narula	From Campus To	Taxmann's	2012
2		Corporate	Publication	

Course Designed by	Head of the Department	Curriculum Development Cell	Controller of the Examination
Name and Signature	Name and Signature	Name and Signature	Name and Signature
Name: Dr. R. Sivarajan Signature:	Name: Dr. M. Akilanayaki Signature:	Name: Prof. K. Srinivasan Signature:	Name: Dr. R. Manicka chezianSignature:

Programme code:	B.COM- BPS			Programme Title:	Bachelor of	Commerce
					(Business p	rocess
					services)	
Course Code:	22UI	3P514		Title:	Batch:	2022-2025
				CORE:XIV	Semester	V
Lecture Hrs./Week	5	Tutorial	-	Banking Process for	Credits:	3
or		Hrs./Sem.		Business		
Practical Hrs./Week						

Course objective

To provide ideas related to usage of banking functions and its activities

Course Outcomes

CO1	To remember the principles & Functions of banking.	K1
CO2	To understand procedure to open account, types of deposits & types of cards.	K2
CO3	To categorize different types of cheque.	K3
CO4	To analyze loans & advances, mortgage.	K4
CO5	To evaluate origin of international trade in Indian banking system	K5

Mapping

PSO	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PSO1	PSO2
CO1	Н	Н	M	Н	Н	M	M	M	M	Н
CO2	M	Н	Н	Н	M	M	M	M	Н	Н
CO3	Н	M	Н	M	Н	M	L	M	Н	M
CO4	Н	M	M	Н	Н	L	M	M	M	Н
CO5	Н	M	Н	Н	Н	M	M	M	Н	Н

Units	Contents	Hrs
Unit-1	Overview of banking – Function and products of a bank – Liabilities – Obligations -	15
	Definition of Banker and Customer – Relationships between Banker and Customer –	
	Special Feature of RBI- Banking Regulation Act 1949- RBI Credit Control Measure	
	- Secrecy of Customer Account - AML - KYC Checks - Account Conversions and	
	Closures – Customer Correspondence – ATM Management.	

Unit-2	Opening of Account – Special Types of Customer – Types of Deposit – Bank Pass Book – Basics of cards- Types of cards, transaction overview, and components of cards - Card Maintenance – Payments – Concepts, applications, investigations, Statement validations - products on Cards - <i>Customer Relationship Management</i> - Dispute Processing and Fraud Investigations - Collections including Data Review, Field Collections and A/c maintenances and Collection Audit Collection of Banker – Banker Lien.	15
Unit-3	Lead Generation – Regulation Requirements- Pre Underwriting, Underwriting - Verifications and closing - Quality Control and Repurchase - Quality Assurance - Cheque – Features Essentials of Valid Cheque – Crossing – Making and Endorsement – Payment of Cheques Statutory Protection Duties to Paying Banker and Collective Banker - Refusal of Payment Cheques Duties Holder & Holder in Due Course.	15
Unit-4	Loan And Advances By Commercial Bank Lending Policies of Commercial Bank - Forms of Securities – Lien Pledge Hypothecation and Advance Against the Documents of Title to Goods – Mortgage - Mortgage Originations – Sales/ New Application Management - Support and settlement Services - Cash Management Overview - Products-Payments life cycle - phase - Introduction to funds Transfer - Various types of Funds transfer(Clearing, Treasury, Payments, Bills receivables, Collections, lockbox, loans/ deposits - Bulk Remittances - Pre Funds Transfer - Various Clearing Systems - Overview - Post Funds Transfer - Nostro Reconciliations - proofing - Investigations - Tracking - MIS and treasury Reporting - Amendments and Collections.	15
Unit-5	Position of Surety – Bills and Supply Bill - Purchase and Discounting Bill - Introduction to Trade - Parties & Terminology used in International Trade, Risks Associated & its mitigates, Role of banks & Documents in International Trade – Letter of Credit (L/C) - Parties to L/C & Types of L/C - Acceptance & Payment - Document Checking, Method of Payment - Collection - Parties to Collection & types of Collection – Advance, Open Account & Documentary Collection & Documentary Credit - Guarantee / SBLC - <i>Types of Guarantee</i> - Issuance, Amendment, Claim / Settlement & Cancellation- Reimbursement-Authorization- Claim/ Payment, Clean Payment, Irrevocable undertaking, FI Advance - Loans & Finances, - Syndicated Loans, Corporate Advances, Receivable Finance, Supplier Finance, Commodity Finance. Channel Finance & Bill Fiancé- Trade Compliance - Trade Advisory Functions.	
	Total Contact Hrs	75

Total Contact Hrs	90

^{*}Italicized texts are for self study

Pedagogy

Direct Instruction, Flipped Class, Digital Presentation

Assessment Method

Seminar, Quiz, Assignment, Group Task

Text Book

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \	YEAR OF
			EDITION	PUBLICATION
1	Varshney P.N.	Banking Theory Law &	Sultan Chand &	2014
	Sundharam K.P.M.	Practice	Sons/1	

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
1	Muraleedharan D.	Modern Banking - Theory and Practice	PHI Learning	2014
2	Vinod Kothari	Banking Law and Practice in India	Lexis Nexis, Aggarwal Law House/28	2021
3	S.N.Gupta	The Banking Law in Theory and Practice	Universal Law Publishing/6	2017
4	Bimal N. Patel	Banking Law and Negotiable Instruments Act	Eastern Book Company/1	2015

Course Designed by	Head of the	Curriculum	Controller of the	
	Department	Development Cell	Examination	
Name and Signature	Name and Signature	Name and Signature	Name and Signature	
Name: Ms. V. Poornima Signature:	Name: Dr. M. Akilanayaki Signature:	Name: Prof. K. Srinivasan Signature:	Name: Dr. R. Manicka chezian Signature:	

Programme code:	B.COM- BPS		Programme	Bachelor of	Commerce	
			Title:	(Business Process Services)		
Course Code:	22UBP515			Title:	Batch:	2022-2025
				CORE: XV	Semester	V
Lecture Hrs./Weekor Practical Hrs./Week	-	Tutorial Hrs./Sem.	-	Institutional Training	Credits:	2

Course Objectives

Training will develop intermediate to advanced knowledge and skills in the business.

To develop the capability of human resource –personnel and to prepare functionalanalysis map for the job functions.

Course Outcomes

CO1	To recollect appropriate techniques.	K1
CO2	To understand and manage personal behaviour and attitudes.	K2
CO3	To apply the knowledge to task.	K3
CO4	To analysis the changing conditions in the company.	K4
CO5	To evaluate the environment of the companies	K5

Mapping

PSO										
СО	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PSO1	PSO2
CO1	Н	Н	Н	Н	Н	M	M	M	Н	Н
CO2	Н	M	Н	M	Н	M	M	M	M	Н
CO3	M	Н	M	Н	M	M	M	M	Н	Н
CO4	M	Н	M	Н	Н	M	M	M	Н	M
CO5	Н	Н	Н	Н	Н	M	M	M	Н	Н

L-Low; M-Medium; H-High

INSTITUTIONAL TRAINING

Institutional Training is a part of B.COM- BPS, Curriculum. Students undergo training for a period of 30 days at the end of the Fourth Semester. The knowledge acquired through training is put to test at the end of Fifth semester by conducting Vivavoce examination. An external examiner and the respective guides of the student evaluate the student Performance. Weightage assigned for the subject is 50 marks.

The distribution of which is as below:

Criteria	Marks
Institutional Report Preparation	25
Institutional Training (Internal Viva-Voce)	25
Final Report	20
Viva(External Examiner)	30
Total	100

Course Designed by	Head of the Department	Curriculum Development Cell	Controller of the Examination
Name and Signature	Name and Signature	Name and Signature	Name and Signature
Name: Dr. M. Akilanayaki Signature:	Name: Dr. M. Akilanayaki Signature:	Name: Prof. K. Srinivasan Signature:	Name: Dr. R. Manickachezian Signature:

Programme	mme B.COM- BPS		Programme Bachelor of Co		Commerce		
Code:				Title:	(Business process services)		
Course Code:	22UB	P5E1		Title:	Batch:	2022 - 2025	
Course Coue.				CORE			
			ELECTIVE:I				
				Commercial Law	Semester:	V	
Lecture	5		-				
Hrs./Week		Tutorial			Credits:	4	
or		Hrs./Sem					
Practical							
Hrs./Week							

Course Objective

To make the students to understand the fundamentals of Commercial Laws.

Course Outcomes

CO1	To remember rules and issues relating to the business.	K1
CO2	To understand the fundamentals of commercial law.	K2
CO3	To apply the knowledge and skills in the elective area of the business law.	K3
CO4	To evaluate the principles and legal techniques to resolve practical problems in the area of commercial law.	K4
CO5	To assess the correctness of applying specific law to a specific cases and choosing the most appropriate one	K5

Mapping

PSO CO	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PSO1	PSO2
CO1	Н	M	Н	M	M	M	M	M	Н	M
CO2	Н	M	Н	M	M	M	M	M	Н	M
CO3	Н	Н	Н	Н	Н	M	M	M	Н	Н
CO4	Н	Н	Н	Н	Н	M	M	M	Н	Н
CO5	Н	Н	Н	Н	Н	M	M	Н	Н	Н

Units	Content	Hrs
Unit I	Indian Contract Act 1872:Introduction to Law- Definitions - Basics of Law- Four types of Law- Law and its purpose - Contract - Definition - Classification of Contracts - Essential elements of a Valid Contract - Offer - Acceptance - Types - Legal Requirements-Legal Rules Relating to Offer and Acceptance - Essentials of Valid Acceptance - Communication of Offer and Acceptance - Revocation of Offer and Acceptance.	15

Unit II	Consideration: Essentials of Valid Consideration – Stranger to Consideration – No Consideration No Contract – Exceptions. Capacity to Contract: Law Relating to Minor, Unsound Mind – Persons Disqualified by Law - Free Consent – Coercion – Undue Influence – Fraud – Mistake and Misrepresentation.	15
Unit III	Contingent Contract: Rules Regarding Contingent Contract - Performance of Contract-Modes of Performance - Essentials of Valid Tender -Quasi Contract - Discharge of Contract - Modes of Discharge - Remedies for Breach of Contract.	15
Unit IV	Contract of Indemnity and Guarantee: Rights of Indemnity Holder – Rights and Liabilities of Surety – Bailment and Pledge – Essentials of Bailment – Rights and Duties of Bailor and Bailee – Pledge – Essentials – Rights and Duties of Pawnor and Pawnee.	15
Unit V	Contract of Agency: <i>Classification</i> — Creation of Agencies — Rights and Duties of an Agent — Liabilities of the Principal to the Third Parties — Personal Liability of an Agent — Termination of Agency.	15
	Total Contact Hrs	75

^{*}Italicized texts are for self study

Pedagogy

	Direct Instruction, Flipped Class, Digital Presentation
Assessment Method	

Seminar, Quiz, Assignment, Group Task

Text Book

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
1	Kapoor. N.D.	Business Law	New Delhi, Sultan Chand and Sons	2017

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
1	Pillai and Bhavathi, R.S.N	Business Law	New Delhi, Sultan Chand and Sons	2017
2	Arun Kumar Sen	Commercial Law	Kolkata, The world press Pvt Ltd	2017

Course Designed by	Head of the Department	Curriculum	Controller of the
		Development Cell	Examination
Name and Signature	Name and Signature	Name and Signature	Name and Signature
Name: Dr. M. Akilanayaki Signature:	Name: Dr. M. Akilanayaki Signature:	Name: Prof. K. Srinivasan Signature:	Name: Dr. R. Manicka chezian Signature:

Programme code:	B.COM- BPS		Programme	Bachelor of Commerce		
			Title:	(Business Process Services)		
Course Code:	22UF	BP5E2		Title:	Batch:	2022-2025
				Core Elective-1	Semester	V
Lecture Hrs./Week	5	Tutorial Hrs./Sem.	-	Modern	Credits:	4
or				Marketing		
Practical Hrs./Week						

Course Objective

To endow students with the knowledge of Marketing

Course Outcomes

CO1	To remember the key concept and elements of marketing.	K1
CO2	To understand the role of marketing in a business context.	K2
CO3	To deploy awareness and consideration of tools available to a marketer.	K3
CO4	To analyze the global marketing environment and opportunities.	K4
CO5	To get an understanding of fundamental concepts of modernMarketing practices.	K5

Mapping

PSO	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PSO1	PSO2
CO1	Н	Н	Н	Н	Н	M	M	M	Н	Н
CO2	Н	Н	Н	Н	Н	M	M	M	Н	Н
CO3	Н	M	Н	Н	Н	M	M	M	Н	Н
CO4	Н	Н	Н	M	M	M	M	M	M	M
CO5	Н	M	Н	Н	Н	M	M	M	Н	Н

Units	Content	Hrs
Unit I	Market-meaning, Evolution and classification of markets- <i>Evolution of marketing concept</i> -Marketing definition- Macro and Micro marketing - approaches to the study of marketing-Marketing functions: I. Function of exchange& functions of physical distribution marketing function: II-Facilitating functions.	15
Unit II	Modern marketing- Meaning- Features of modern marketing- <i>Advantages & disadvantages of modern marketing</i> - Marketing environment- Marketing management and the planning process- Marketing organization- marketing research and MIS.	15
Unit III	Consumer behaviour- Price mix- Pricing strategy- Promotion mix- Sales- Promotion- Personal selling - Physical distribution mix- Marketing of services.	15
Unit IV	Marketing of services-Industrial products- Marketing of consumer products- Marketing of agricultural products- Rural marketing- Meaning, features of rural marketing- Problems and prospectus of rural marketing - Advantages and Disadvantages of marketing.	15

	Total Contact Hrs	75
Unit V	green marketing- Online marketing -Functions of online marketing- Advantages& Disadvantages.	15
	Recent trends in marketing- Green marketing- Meaning- features of green marketing- Scope of marketing- Advantages & Disadvantages of green marketing- Approaches of	

^{*}Italicized texts are for self study

Pedagogy

Direct Instruction, Flipped Class, Digital Presentation

Assessment Method

Seminar, Quiz, Assignment, Group Task

Text Book

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
1.	Dr.N.Rajan Nair & Sanjith . R. Nair ,	Marketing	Seventh Edition, Sultan Chand & sons.	

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
1.	Philip Kotler	Principles of marketing,	New Delhi, prentice Hall of India.	2012
2.	Pingali Venugopal	Marketing Management	Edition – 1, New Delhi, SAGE Publication	2013
3.	W.Chundiff Etal	Fundamentals of Modern Marketing.	Prentice Hall	1984

Course Designed by	Head of the Department	Curriculum Development Cell	Controller of the Examination
Name and Signature	Name and Signature	Name and Signature	Name and Signature
Name: Ms. M. Shanmugapriya Signature:	Name: Dr. M. Akilanayaki Signature:	Name: Prof. K. Srinivasan Signature:	Name: Dr. R. Manicka chezian Signature:

Programmecode:	B.COM- BPS		Programme	Bachelor of	Commerce	
				Title:	(Business P	rocess
					Services)	
Course Code:	22UI	BP5E3	Title:	Batch:	2022-2025	
				Core Elective-1	Semester	V
Lecture	5	Tutorial Hrs./Sem.	-	Auditing	Credits:	4
Hrs./Week				Principles and		
or				practices		
Practical						
Hrs./Week						

Course Objective

To expose the students to the principles and practice of auditing.

Course Outcomes

CO1	To keep in mind current auditing concepts, students and acceptable practice	K1
CO2	To comprehend preventative internal control measures.	K2
CO3	To implement the audit process from planning of audit to completion of audit	K3
CO4	To interpret audit through computer assisted audit technique	K4
CO5	To assess audit techniques	K5

Mapping

СО	pso	. PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PSO1	PSO2
	CO1	Н	Н	Н	Н	Н	M	M	M	Н	Н
	CO2	Н	Н	Н	Н	Н	M	M	M	Н	Н
	CO3	Н	M	Н	Н	Н	M	M	M	Н	M
	CO4	Н	Н	Н	M	M	M	M	M	Н	Н
	CO5	Н	M	Н	Н	Н	M	M	M	Н	M

Units	Content	Hrs
Unit I	Auditing-Origin-Definition-Objectives-Scope of auditing- Difference between auditing and investigation-Basic principles and process-Types-Advantages and limitations- <i>Qualities of an auditor</i> .	15
Unit II	Internal control-Internal check and internal audit -Audit programme -Audit note book-Working papers. Vouching-Voucher-Vouching of Cash back-Vouching of Trading Transactions-Credit side or the payment side of the cashbook.	15

nit III	Verification and valuation of assets and liabilities-Auditors Position Regarding Valuation and Verification of assets and liabilities-Depreciation- Reserve and provisions -Contingent liabilities-Valuation of stock-In-Trade.	15
Unit IV	Audit of joint stock companies-Appointment of company auditor-Qualification-Disqualification-Rights and duties-Liabilities of a company auditor-Share capital and share transfer audit- <i>Audit report</i> -Contents and types.	15
Unit V	Audit of computerized accounts-Computer Assisted audit Technique-Need-Step by step methodology	15
	Total Contact Hrs	75

^{*}Italicized texts are for self study

Pedagogy

Direct Instruction, Flipped Class, Digital Presentation

Assessment Method

Seminar, Quiz, Assignment, Group Task

Text Book

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
1.	Tandon, B.N.	A Hand Book of practical	New Delhi, S.Chand	(2017)
	Sudharsana.S,	Auditing	& Co Ltd	
	Sundharabahu.S			

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \EDITION	YEAR OF PUBLICATION
1.	De Paula.F.R.M	Auditing. London: Auditing principles and practice, New Delhi, Kalyani publication.	The English Language Societyand Sir Issac Pitman and Sons Ltd.	2017
2.	Pradeep Kumar	Auditing principles and practice	New Delhi, Kalyani publication	2017

Course Designed by	Head of the Department	Curriculum Development Cell	Controller of the Examination	
Name and Signature	Name and Signature	Name and Signature	Name and Signature	
Name: Dr. M. Akilanayaki Signature:	Name: Dr. M. Akilanayaki Signature:	Name: Prof. K. Srinivasan Signature:	Name: Dr. R. Manicka chezian Signature:	

Programme code:	B.COM- BPS		Programme Title :	Bachelor of Commerce	
				(Business Process Services)	
Course Code:	22UBP5AL		Title:	Batch:	2022-2025
			Advanced Learner	Semester	V
			Course-I		
Lecture Hrs./Week	- Tutorial	-	Research	Credits:	2
or	Hrs./Sem.		Methodology-		
Practical			Advanced learner		
Hrs./Week			Course(Self Study)		

Research Methodology helps the students to accumulate knowledge which are essential for gathering, analyzing and interpretation of the problems confronted by humanity. This paper introduces the nature of Social and Business research, and provides the techniquesof research, identification of problem, research design, data collection, sampling, processing, and interpretation of data and preparation of reports.

Course Objective

To enable to student to understand and work methods and concepts related research.

To enable the student to develop research project and work with research problem

Course Outcomes

CO1	To Provide an overview of the research process.	K1
CO2	To understand the types of research.	K2
CO3	To apply the methods and techniques of research.	K3
CO4	To evaluate the contents to be included in a research report.	K4
CO5	To impart knowledge on data analytical skills and to draw a meaningful Interpretation to the data sets so as to solve the business/Research problem.	K5

Mapping

PSO CO	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PSO1	PSO2
CO1	Н	Н	Н	Н	Н	M	M	M	Н	Н
CO2	M	Н	Н	Н	M	M	M	M	Н	M
CO3	Н	Н	Н	Н	M	M	M	M	Н	M
CO4	Н	M	Н	M	Н	M	M	M	M	Н
CO5	Н	Н	Н	Н	Н	M	M	M	Н	Н

Units	Content
	Introduction: Meaning and Definition of Research - Characteristics of Research - Objectives of
Unit I	Research – Types of Research – Process and steps of Research.

	Process of Selection and formulation of Research problem:
	Problem Selection / Identification of the problem – Sources of research problems – Criteria of
Unit II	a good research problem – Principles of research problem – Hypothesis –
	Meaning – Sources of Hypothesis – Characteristics of good Hypothesis.
	Research Design: Meaning of Research Design – Types of Research Design – Essential
Unit III	steps in preparation of Research Design – Evaluation of the Research Design – A Model
	Design- Sampling- Types of Sampling
	Data Collection and analysis and interpretation of data: Main forms of Data Collection
	responses — Methods of data Collection – Data collection using Google form -Analysis of
Unit IV	data – Types of analysis – Statistical tools and analysis – Interpretation of data – Need
	and Importance – Technique of interpretation.
	Research Report: Meaning of R / R - Steps in Organization of R / R - Types of Report -
Unit V	Significance of Report Writing – Drafting of reports – Contents of a report.

L-Low; M-Medium; H-High Text Books

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \	YEAR OF
			EDITION	PUBLICATION
1.	Kothari C.R.	Research Methodology Methods and Techniques	New age international publishers P ltd, new delhi – Latest edition	2018
2.	Gupta, S.K. RangiPraneet.	Business Research Methods	Kalyani Publishers,Ludhiana.	2016

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
	Dr Mahesh A	Research Methodology	Nirali Prakashan,	2020
1.	Kulkarni,.	and Project Work	Mumbai	
	N Thanulingon.	Research Methodology	Himalaya Publication,	2012
2.			Mumbai	
2	O. RKrishnaswami,	Methodology of	Himalaya publishing	2011
3.	M. Rangnathan	Research in Social Sciences	House.	

4	DipakKumar	Research Methodology	ExcelBooks, New	2013
4.	Bhattacharya,		Delhi.	
	Dr.Roshan Kumar	Research Methodology	Neha Publishers.	2014
5.	Bhangdiya	in Commerce and		
	Bhangarya	Management		

Course Designed by	Head of the Department	Curriculum	Controller of the
		Development Cell	Examination
Name and Signature	Name and Signature	Name and Signature	Name and Signature
Name: Dr. V. Poornima Signature:	Name: Dr. M. Akilanayaki Signature:	Name: Prof. K. Srinivasan Signature:	Name: Dr. R. Manicka chezian Signature:

Programme code:	B.COM- BPS		Programme Title:	Bachelor of Commerce (Business		
					process services	s)
Course Code:	22UB	P5S1		Title:	Batch:	2022-2025
				Skill Based Subjects Major Elective:1	Semester	V
Lecture Hrs./Week	3	Tutorial	-	Market Research	Credits:	3
or Practical Hrs./Week		Hrs./Sem.				

Course objective

To enable the students with the knowledge aspect of marketing concepts and research inmanagement of retail practices.

Course Outcomes

CO1	To understand the environment in which retailing take places.	K1
CO2	To identify the major types of measurement techniques and data collection	K2
	methods.	
CO3	To apply a strategic approach for retailing.	K3
CO4	To write marketing research report and make presentation of the research result.	K4
CO5	To evaluate retail market and financial strategy including product pricing.	K5

Mapping

PSO										
CO	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PSO1	PSO2
CO1	Н	Н	Н	Н	Н	M	M	M	Н	Н
CO2	Н	Н	Н	Н	Н	M	M	M	M	Н
CO3	Н	Н	Н	Н	Н	M	M	M	Н	Н
CO4	M	Н	Н	Н	Н	M	M	M	Н	M
CO5	M	Н	Н	Н	Н	M	M	M	Н	Н

Units	Contents	Hrs
	Market: - Meaning, Definition, Classification of Markets. Marketing: - Meaning, Definition, Features, Importance, Functions - Modern Marketing Concepts - Marketing Mix: Definition - Concepts - and elements of marketing mix -benefits and limitations of marketing	9
Unit-2	Market segmentation: meaning —basis of segments — effective segmentation criteria — marketing segmentation strategy - methods of segmenting market — practice of market segment .	9

Unit-3		9
	Marketing research —meaning — Definition —scope —objectives of Marketing research - Marketing research and market research — elements, functions and classification of marketing research -Steps in marketing research —importance and limitations of marketing research.	
Unit-4	Product: - Meaning, Definitions - New Product Planning & Development - Product Life Cycle - Branding: Brand, brand name, brand mark - Brand image and product image. Packaging: Types of packaging - Requisites of good packaging. Price: - Meaning, Definition, Importance - Factors affecting pricing decisions, Kinds of Pricing.	9
Unit-5	Promotion Mix: - Sales Promotion, Meaning, Definition, Objectives, Kinds of Sales Promotion. Advertising: Meaning, Definition - Objectives, Media of advertising. Channels of Distribution: Meaning, Definition - Importance & Types of Channels of Distribution - Factors Determining Choice of Channel of Distribution.	9
	Total Contact Hrs	45

^{*}Italicized texts are for self study

Pedagogy

	Direct Instruction, Flipped Class, Digital Presentation
Assessment Method	
	Seminar Quiz Assignment Group Task

Text Book

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
1	Pillai, R.S.N & Bagavathi	Mordern Marketing Principles & Practices	New Delhi S. Chand & co.	2012

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
1	Phillip Kotler	Principle of Marketing	New Delhi Prentice hall of India.	2012
2	SwapnaPradhan	Retail Marketing	New Delhi 3 rd Edition, Tata MCGraw Hill education private limited.	2013
3	Peter, M. Chisan	Marketing Research	3 rd Edition 2002,MCGraw- hill Back company UK limited England.	2012

Course Designed by	Head of the Department	Curriculum Development Cell	Controller of the Examination
Name and Signature	Name and Signature	Name and Signature	Name and Signature
Name: Dr. V. Poornima Signature:	Name: Dr. M. Akilanayaki Signature:	Name: Prof. K. Srinivasan Signature:	Name: Dr. R. Manicka chezian Signature:

Programme code:	B.COM- BPS		Programme Title :	Bachelor of Co	Bachelor of Commerce (Business Process Services) Batch: 2022-2025	
					(Business Proc	ess Services)
Course Code:	22U	BP5S2		Title:	Batch:	2022-2025
				Skill Based Subjects	Semester	V
				Major Elective-I		
Lecture	3	Tutorial Hrs./Sem.	-	Human Resource	Credits:	3
Hrs./Week				Capital		
or				Management		
Practical						
Hrs./Week						

Course Objective

To expose the students to the human resources management and its practices.

To impart knowledge on recruitment process.

Course Outcomes

CO1	To keep in mind the effective management and plan key human resource functions within organizations.	
CO2	To deduce and examine the current issues, trends practices and processes in HRM.	K2
CO3	To contribute to employee performance management and organizational effectiveness	K3
CO4	To analyze and problem-solve human resource challenges.	K4
CO5	To evaluate the strategic issues and strategies required to select and develop manpower resources in corporate sector.	

Mapping

PSO CO	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PSO1	PSO2
CO1	Н	Н	Н	Н	Н	M	M	M	Н	Н
CO2	Н	Н	Н	Н	Н	M	M	M	Н	Н
CO3	M	M	M	M	M	M	M	M	M	M
CO4	M	M	M	Н	Н	M	M	M	M	M
CO5	Н	Н	M	M	M	M	M	M	M	Н

Units	Content	Hrs
Unit I	Human resource capital management- Meaning and scope –Evolution of Human capital Resource Management- <i>Functions of HRCM</i> .	9

	Human Resource Planning- Importance –Factors governing Human Resource	
Unit II	Planning.	9
	Recruitment - Factors Governing Recruitment-Recruitment Process-Sources of	
Unit III	Recruitment-Selection Process-Tests-Interviews-Evaluation of Recruitment Methods.	9
	Performance Appraisal-Objectives-Appraisal Methods-Training and Development-	
Unit IV	Methods of Training.	9
Unit V	Morale-Measures to improve Morale-Job Satisfaction.	9
	Total Contact Hrs	45

^{*}Italicized texts are for self study

Pedagogy

Direct Instruction, Flipped Class, Digital Presentation

Assessment Method

Seminar, Quiz, Assignment, Group Task

Text Book

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
	Aswathappa.	Human Resources and	7th edition, Text and	2005
1	K.	Personnel Management	Cases, New Delhi:	
			Tata McGraw- Hill	
			Publishing Ltd.,	

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
1.	Subba Rao. P.	Personnel and Human Resources Management-Text and Cases.	Himalaya Publishing House. Mumbai.	2009
2.	Chitra atmaramNaik.	Human Resource Management.	2 nd edition,ane's student Edition.	2016

Course Designed by	Head of the Department	Curriculum Development Cell	Controller of the Examination
Name and Signature	Name and Signature	Name and Signature	Name and Signature
Name: Dr. M. Akilanayaki Signature:	Name: Dr. M. Akilanayaki Signature:	Name: Prof. K. Srinivasan Signature:	Name: Dr. R. Manicka chezian Signature:

Programme code:	B.COM- BPS			Programme Title :	Bachelor o	of Commerce
					(Business)	Process
					Services)	
Course Code:	22UI	BP5VA		Title:	Batch:	2022-2025
				Value Added Course- I	Semester	
Lecture Hrs./Weekor		Tutorial	30	Fundamentals of Capital	Credits:	2
Practical		Hrs./Sem.		Market		
Hrs./Week						

Course Objective

To familiarize the students with capital market operations in India.

Course Outcomes

K1	To Familiarizes the students with the mechanism of capital market operations.	CO1
K2	To Create awareness on SEBI, its objectives, powers, management & functions.	CO2
K3	To Understand the practical aspects of primary market operations & secondary	CO3
	market.	
K4	To Apply skill into the functions of stock exchange and their working.	CO4
K5	To Evaluate conceptual knowledge of the capital market and to impart skills	C05
	forrecording various kinds DEMAT Accounts, depository system, NSDL &	
	CDSL.	

Units		Hrs
Unit I	The Indian financial system- meaning, Components, Role and functions recent development in the Indian financial system, Capital Market- significance and functions of capital market, Industrial Securities Market, Financial Instruments in Industrial Securities market, Government Securities market.	10
Unit II	SEBI- Establishment, Objectives, Powers and functions.	10
Unit III	Primary markets, Functions of new issue market - Secondary market, Members of the Stock Exchange, listing of securities, Classification of listed securities - Stock exchanges – definition - role and functions.	10
	Total Contact Hrs	30

NOTE: Theory 100%

Pedagogy

	Direct Instruction, Flipped Class, Digital Presentation
Assessment Method	
	Seminar, Quiz, Assignment, Group Task

Text Book

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATI
				ON
1	Gupta N.K andMonica Chopra	Financial Markets Institutions and services	Ane Books Pvt. Ltd/ Second	2010
2	Yogesh Maheswary	Investment Management	PHI Learning Pvt. Ltd /Second	2008

S.N O	AUTHOR	TITLE OF THE BOOK	PUBLISHER S \ EDITION	YEAR OF PUBLICATI ON
1	Kevin. S	Security Analysis and Portfolio Management	PHI Learning Pvt.Ltd / Second	2015
2	Preethi Singh	Dynamics of Indian Financial System	Anee Books Pvt. Ltd/Second	2009
3	Sojikumar.K and Alex Mathew	Indian Financial System and Markets	Tata McGraw- Hill.Publishing Co.Ltd	2015

Course Designed by	Head of the Department	Curriculum Development Cell	Controller of the Examination
Name and Signature	Name and	Name and Signature	Name and Signature
8	Signature		8
Name:	Name:	Name:	Name:
Dr. T. Mohanasundari	Dr. M. Akilanayaki	Prof. K. Srinivasan	Dr. R. Manicka chezian
Signature:	Signature:	Signature:	Signature:

Programme code:	B.COM- BPS			Programme Title :	Bachelor of Commerce (Business Process Services)	
Course Code:	22UBP616			Title:	Batch:	2022-2025
				CORE:XVI	Semester	VI
Lecture Hrs./Week	6	Tutorial	5	Management	Credits:	5
or		Hrs./Sem.		Accounting		
Practical						
Hrs./Week						

Course Objective

To impart knowledge to the students for the preparation of various accounting statements.

Course Outcomes

CO1	To remember the concepts and importance of management accounting in decision making.	K1
CO2	To understand and analyze financial statement to help managerial decision making.	K2
CO3	To prepare statements like cash flow, funds flow, budgets so as to assist the management to take meaningful and correct decision.	K3
CO4	To learn the various tools and techniques in cost control like variance analysis and budgetary control.	K4
CO5	To gain the knowledge and skills to prepare a master budget and demonstrate an understanding of the relationship between the components of various special decisions, using relevant management techniques in an organization.	K5

* Mapping

PSO	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PSO1	PSO2
CO1	Н	Н	Н	Н	Н	M	M	M	Н	Н
CO2	Н	Н	Н	Н	Н	M	M	M	Н	Н
CO3	Н	M	Н	Н	Н	M	M	M	Н	Н
CO4	Н	Н	Н	M	M	M	M	M	M	M
CO5	Н	M	Н	Н	Н	M	M	M	Н	Н

Units	Content	Hrs
Unit I	Basis of Management Accounting: Management Accounting – Meaning – Definition – Objectives and Scope – Advantages and Limitations - Tools - Relationship between Management Accounting and Financial Accounting – Management Accounting and Cost Accounting – Problems of Common Size Statement and Comparative Statement.	18

Unit II	Ratio analysis: Ratio Analysis – Meaning – <i>Uses – Limitations</i> – Classification of Ratios –Computation of Ratios from Financial Statements.	18
	Funds Flow and Cash Flow Statement:	10
Unit III	Funds Flow Analysis – Cash Flow Analysis (New format) (AS-03).	18
Unit IV	Budgetary Control: Budgetary Control – Meaning- Definition- Functional budget- Flexible Budget - Sales Budget – Cash Budget – Production Budget – Purchase Budget – Zero based Budget. Working Capital – Sources of Working Capital – Estimation of Working Capital Requirements. (Percentage sales Methods only).	18
Unit V	Marginal Costing Techniques: Marginal Costing – Break-Even Analysis – Applications of Marginal Costing Techniques – Determination of Sales Mix – Key Factor – Make or BuyDecision (Simple Problems Only)	10
	Total Contact Hrs	90

Note: Theory-20% Problem- 80%

*Italicized texts are for self study

Pedagogy

Direct Instruction, Flipped Class, Digital Presentation

Assessment Method

Seminar, Quiz, Assignment, Group Task

Text Book

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
1.	Dr. Maheswari.S.N.	Cost and Management Accounting.	16 th edition, New Delhi, SultanChand & Sons.	2017

S.NO	AUTHOR	TITLE OF THE	PUBLISHERS \	YEAR OF
		BOOK	EDITION	PUBLICATION
	Jain.S.P	Cost and Management	Kalyani Publishers,	2017
1.	andNarang. K L	Accounting,	New Delhi.	
	Sharma and	Management	13th Edition, New Delhi,	2017
2.	Gupta. S.K	Accounting	KalyaniPublishers.	

Course Designed by	Head of the Department	Curriculum Development Cell	Controller of the Examination
Name and Signature	Name and Signature	Name and Signature	Name and Signature
Name: Dr. M. Akilanayaki Signature:	Name: Dr. M. Akilanayaki Signature:	Name: Prof. K. Srinivasan Signature:	Name: Dr. R. Manicka chezian Signature:

Duaguamma Cadas	B.C	B.COM- BPS		Programme		
Programme Code:				Title:		
Course Code:	22U	BP617		Title:	Batch:	2021 - 2024
Course Coue.				CORE:		
				XVII		
				Supply Chain	Semester:	VI
Lecture Hrs./Week			-	Management		
or	6	Tutorial			Credits:	4
Practical Hrs./Week		Hrs./Sem.				

Course Objective

To provide an overview of the key activities performed by the logistics function, including distribution, transportation, global logistics and modern inventory paradigms. To enable the students to understand the needs and requirements of Supply chain management and its disciplines. To help the students to gain fundamental skills for analyzing and managing a supply chain in an organization. To help the students to assess the importance of the role played by information technology in a supply chain, and identify major IT applications. To know the concepts of logistics management.

Course Outcomes

CO1	Identify the importance and understand the multiple facets of supply chain				
	business in their own perspective.				
CO2	Apply supply chain management principles and operational concepts to integrate, coordinate and synchronize supply chain activities to articulate and deliver customer-directed quality outcomes within Legal, regulatory, business and ethical frameworks in local and international environments.	K2			
CO3	Students will be able to identify the principles of customer and supplier relationship management in supply chains and the principles of quality and lean manufacturing.	К3			
CO4	Analyse the smooth transition of goods and services from manufacturers to the customers.	K4			
CO5	Apply the knowledge of current information technology in all the major supply chain management practices.	K5			

Mapping

PSO	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PSO1	PSO2
CO1	Н	Н	Н	Н	Н	M	M	M	Н	Н
CO2	Н	Н	Н	Н	Н	M	M	M	Н	Н
CO3	Н	M	Н	Н	M	M	M	M	Н	Н
CO4	Н	Н	Н	Н	Н	M	M	M	Н	Н
CO5	Н	Н	Н	Н	Н	M	M	M	Н	Н

Units	Content	Hrs
I Init I	Supply Chain Management (SCM) — Meaning and Definition- Objectives — Importance of SCM- Scope of SCM- Types of SCM- Major drivers of SCM-Supply chain as a profession- Need for SCM in market today-Supply chain strategy - Supply chain metrics.	18
Unit II	Demand Management-Basic concepts-supplier Management-Basic concepts-Operation Management in SCM- Basic principles- Lean Manufacturing and SCM-Benefits of Lean Manufacturing-Elements. <i>Mass Customization</i> -Levels- characteristics-Outsourcing-Core competenciesworking models.	18
	Procurement Management in SCM- Introduction-Purchasing cycle- types – <i>Inventory models</i> - EOQ model-Inventory terminology- Inventory Management-Inventory counting system. JIT- Elements- Benefits- Vendor Management.	18
	Information Technology for SCM- Radio Frequency Identification (RFID) Technology – <i>Global Positioning System</i> – Geographic Information System (GIS) -concepts- <i>Role of internet in logistics and SCM</i> - Emerging trends in SCM-Green Logistics-Data Mining and Data Warehouse - Logistics Administration.	18
	Logistics Management- History and Evolution- Elements-Functions- Logistics in India-Integrated Logistics Systems. Transportation Management-Participants in transportation- Modes of Transportation- Multimodal transportation- Fleet management- process- factors- Inter model transportation- containerization-Role of ICD's- Warehousing- Types-Warehouse Management System (WMS)-Packaging-3PL-4PL-Reverse	18
	Logistics. Total Contact Hrs	90

^{*}Italicized texts are for self study

Pedagogy

Direct Instruction, Flipped Class, Digital Presentation

Assessment Method

Seminar, Quiz, Assignment, Group Task

Text Book

S.NO	AUTHOR	AUTHOR TITLE OF THE BOOK		YEAR OF PUBLICATION
1.	Rahul V.Altekar chain management (Concepts and cases)	Supply chain management (Concepts and cases)	PHI learning Private Limited 2012	2012

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
1	Donald	Supply Chain	MC Grew Hill	2012
	Bowersox, David	Logistics		
	Closs, M. Bixby	Management		
	Cooper			
2	G.Raghuram,	Logistics and	Macmillan	2010
	N.Rangaraj	Supply Chain	India	
		Management	Ltd	
3	S.K.Bhattachary	Logistics	S.Chand &	2010
	ya	Management	Company	
4.	D.K. Agarwal	Logistics and	Macmillan	2003
		SupplyChain	India	
		Management	Ltd	

Course Designed by	Head of the	Curriculum	Controller of the
	Department	Development Cell	Examination
Name and Signature	Name and Signature	Name and Signature	Name and Signature
Name: Dr. P. Gurusamy Signature:	Name: Dr. M. Akilanayaki Signature:	Name: Prof. K. Srinivasan Signature:	Name: Dr. R. Manicka chezian Signature:

Programme code:	B.COM- BPS		Programme	Bachelor of Commerce		
				Title:	(Business Pr	rocess Services)
Course Code:	22UBP518			Title:	Batch:	2022-2025
				CORE: XVIII	Semester	VI
Lecture Hrs./Week	5	Tutorial Hrs./Sem.	-	Business	Credits:	4
or				Processes		
Practical Hrs./Week				Management		

Course Objective

To provide an understanding of BPS process and techniques.

Course Outcomes

CO1	To remember ethical obligations and responsibilities of business.	K1
CO2	To understand legal, social and economic environments of business.	K2
CO3	To apply knowledge of business concepts and functions in an integratedmanner.	K3
CO4	To figure out the specialized knowledge in operations management to solvebusiness problems.	K4
CO5	To measure about the service industry process; design, analyze, improve,monitor and optimize in the field of service sector.	K5

Mapping

CO	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PSO1	PSO2
CO1	Н	Н	Н	Н	Н	M	M	M	Н	Н
O2	Н	Н	Н	Н	Н	M	M	M	Н	Н
CO3	Н	M	Н	Н	Н	M	M	M	Н	Н
CO4	Н	Н	Н	M	M	M	M	M	M	M
CO5	Н	M	Н	Н	Н	M	M	M	Н	Н

Units	Content	Hrs
Unit I	Process Management: Introduction, Definition, Benefits – Scope – Guidelines – Issues – Best Practices of BPOsRecognition of Business Processes-Core Processes Vs Support Process- Components of Process Management – Success factors in BPO. BPO Vendors: Functions – Service Scope – Benefits – BPO and IT <i>services</i> .	15

	Transition Management: Introduction – Transition and Change – ManagingTransition.					
	BPO Business Models: Introduction – Business Models – BPOChallenges – Types –					
Unit II	Strategy –Business Process Outsourced to India – HR challenges in BPO Industry:					
	Introduction- HR practices - deliverables - Cultural Issues- Outsourcing - HR					
	Management Challenges in India.					
	ITO vs. BPO – Classification of BPO Outfits – BPO Models (Life Cycle). Process levels					
	- process mapping - Customer Expectations in Business process outsourcing. BPO to					
Unit III	KPO: KPO – Meaning – KPO vs. BPO – Opportunity and Scope – Challenges – KPO	15				
	Indian Scenario.					
	Risk Management: Introduction to Risk - Risk Types - Operational Risk - Information					
	Security Risk - Financial Risk - Strategic Risk - Risk Mitigation Plans. Quality					
	Management: Introduction to Quality Management - Quality Definition - Quality Control					
Unit IV	Vs Quality Assurance -International Quality Standards. Transaction Monitoring Process-	15				
	Sampling inspection - Transaction monitoring cycle - Inspection- Feedback - RCA-					
	Assurance Defects Management - Defect vs Defective - Value Stream Mapping -					
	Standard Operating Procedures.					
	Systematic Problem Solving Basics (PDCA) – Problem solving tools – Brainstorming					
	- Basic 7QC Tools - Why - Why Analysis - FMEA (Process Failure Mode Effects					
Unit V	Analysis) - Design Thinking. Introduction to Lean Methodology - Introduction to six	15				
	sigma Methodology – Introduction to Agile - Agile for non software.					
	Total Contact Hrs	75				

^{*}Italicized texts are for self study

Pedagogy

Direct Instruction, Flipped Class, Digital Presentation

Assessment Method

Seminar, Quiz, Assignment, Group Task

Text Book

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
1	Vinod V. Sople	Business Process Outsourcing	PHI Learning Private Limited,	2009
			NewDelhi,	

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
	Sarika kulkarni	Business Process	Jaico publishing	2005
1.		Outsourcing	house, Delhi	
	Prasant Kumar	Fundamentals of Cloud	Vikas Publishing	2015
2.	Pattnaik	Computing	House Private	
			Ltd, NewDelhi	

Course Designed by	Head of the	Curriculum	Controller of the		
	Department	Development Cell	Examination		
Name and Signature	Name and Signature	Name and Signature	Name and Signature		
Name: Dr. V. Poornima Signature:	Name: Dr. M. Akilanayaki Signature:	Name: Prof. K. Srinivasan Signature:	Name: Dr. R. Manicka chezian Signature:		

Programme code:	B.COM- BPS		Programme Title	Bachelor of	Commerce	
			:	(Business Process Services)		
Course Code:	22UBP6E4		Title:	Batch:	2022-2025	
			CORE ELECTIVE:	Semester	VI	
				II		
Lecture Hrs./Week	5	Tutorial	-	E-Commerce &	Credits:	4
or		Hrs./Sem.		Information		
Practical Hrs./Week				Security		

Course Objective

To enable the students to acquire knowledge on electronic commerce and online business transactions.

Course Outcomes

CO1	To remember design and implement an e-commerce application with ashopping cart.	K1
CO2	To explain the real business cases regarding their e-business strategies and	K2
	transformation processes and choices.	
CO3	To apply internet trading relationship including Business to Consumer, Business to	К3
	Business, intra organizational concerns.	
CO4	To review legal issues and privacy in e-commerce and recognize global e-commerce	K4
	issues.	
CO5	To evaluate the different types in E-commerce: C2C, C2B, B2C, B2B, G2Cand	K5
	analyze the impact of E-commerce on business models and strategy.	

Mapping

PSO CO	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PSO1	PSO2
CO1	Н	Н	Н	Н	Н	M	M	M	Н	Н
CO2	Н	Н	Н	Н	Н	M	M	M	Н	Н
CO3	Н	M	Н	Н	Н	M	M	M	Н	Н
CO4	Н	Н	Н	M	M	M	M	M	M	M
CO5	Н	M	Н	Н	Н	M	M	M	Н	Н

Units	Content	Hrs
Unit I	Introduction to E-Commerce – Nature of E-Commerce-Features-Need for E-Commerce-Objectives-Types of E-Commerce-Advantages and Disadvantages-Framework of E-Commerce. E-Commerce and Business – Business Models of E-Commerce. Business Applications of E-Commerce-Mobile Commerce-Applications.	15

	Electronic Data Interchange-Definition-Evolution of EDI-Objectives-Advantages-Bottlenecks of EDI-Components of EDI-Electronic Payment Systems -E-Online Banking-Electronic Delivery Channels-ATM-Tele banking- Electronic						
Unit II	Money Transfer (EMT)- E Cheque- E- banking Components- Advantages and Limitations of Online Banking.						
Unit III	Security Issues in E-Commerce-Risks involved-E-Commerce security tools - Legal and Ethical Issues-Cyber Law-Aims-Salient Provisions.						
Unit IV	Components of Communications System- Transmission Media – Protocol definition – Introduction to TCP/IP – Wireless Network – Basics of Internet – Types of attack: Phishing , Spoofing , Impersonation , Dumpster diving – Information Security goals – Information Security Threats and Vulnerability : Spoofing Identity, Tampering with data, Repudiation, Information disclosure, Denial of service, Elevation of Privilege.	15					
Unit V	Authentication – Password Management – E-Commerce security – Windows security- Network Security: Network Intrusion detection and prevention systems – Firewalls – Software Security – Web security: User authentication, authentication – secret and session management, cross site scripting, Cross site forgery, SQL injection. Computer Forensics – <i>Steganography</i> .	15					
	Total Contact Hrs	75					

^{*}Italicized texts are for self study

Pedagogy

Direct Instruction, Flipped Class, Digital Presentation

Assessment Method

Seminar, Quiz, Assignment, Group Task

Text Book

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR PUBLICATION	OF
1.	Dr. Rayuda.C.J.	E-Commerce, E-Business	Himalaya Business	2008	
			house.		

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
1.	Kamalesh K.Bajaj and Debjani nag.	. E-Commerce	New Delhi: TATA MC Grew Hill Publishers.	2011
2.	Roger Leroy Miller.	Marketing and E-Commerce.	Australia: West Thoaman Learning.	2013
3.	Dave chaffey,	E-Business and E-Commerce management,	5th Edition, financial times/ prentice hall.	2011

4.	Michael	E.Whitman,	Principles	of	Mattord,	CENGAGE	2014
	Herbert j.		Informatio	n	Learning,	4th Edition.	
			Security				
5.	Bernard Me	nezes,	Network and crypto	•	CENGAG	E Learning.	2018

Course Designed by	Head of the	Curriculum	Controller of the	
	Department	Development Cell	Examination	
Name and Signature	Name and Signature	Name and Signature	Name and Signature	
Name:	Name:	Name:	Name:	
Dr. V. Poornima	Dr. M. Akilanayaki	Prof. K. Srinivasan	Dr. R. Manicka chezian	
Signature:	Signature:	Signature:	Signature:	

Programme code:	B.COM- BPS			Programme Title :	Bachelor of Commerce	
	!				(Business Process Services)	
Course Code: 22UBP6E5		Title:	Batch:	2022-2025		
				CORE ELECTIVE-II:	Semester	VI
Lecture Hrs./Week	5	Tutorial	-	Security analysis and	Credits:	4
or		Hrs./Sem.		Portfolio Management		
Practical Hrs./Week						

Course Objective

To create an awareness of the various investment avenues available for a secured return.

Course Outcomes

CO1	To know and understand the concepts of investment environment	K1
CO2	To impart an investment knowledge for the construction of a portfolio after a ratio	K2
	analysis of fundamental and technical analysis.	
CO3	To apply the concept of fundamental and technical analysis for the construction of a	K3
	portfolio.	
CO4	To analyze the performance of a selected portfolio for a certain period.	K4
CO5	To provide a theoretical and practical background in the field of investments as well as	K5
	bonds and equity portfolios instruments.	

Mapping

PSO	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PSO1	PSO2
CO										
CO1	Н	Н	Н	Н	Н	M	M	M	Н	Н
CO2	Н	Н	Н	Н	Н	M	M	M	Н	Н
CO3	Н	M	Н	Н	Н	M	M	M	M	Н
CO4	Н	Н	Н	M	M	M	M	M	Н	Н
CO5	Н	M	Н	Н	Н	M	M	M	M	Н

Units	Content	Hrs
Unit I	Investment – meaning – Definition - Concepts of Investment- Elements of Investment importance of investment – Factors favourable for investment- Investment Process – Features of an Investment program- Investment Media and its types – Alternative Forms of Investment.	

Unit II	Security analysis - Fundamental analysis - Economic analysis - Industry Analysis - Company Analysis - Economic Value Added - Sources of Financial Information.	15
Unit III	Technical Analysis- Efficient market theory - random walk analysis.	15
Unit IV	Portfolio Management – <i>Portfolio risk and return</i> - Portfolio construction models.	15
Unit V	Portfolio Analysis – Portfolio selection - Techniques of Portfolio revision.	15
	Total Contact Hrs	75

^{*}Italicized texts are for self study

Pedagogy

Direct Instruction, Flipped Class, Digital Presentation

Assessment Method

Seminar, Quiz, Assignment, Group Task

Text Book

S.NO	AUTHOR	TITLE OF THEBOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
1.	Preeti Singh	Investment	Himalaya	2012
		Management	Publishing house.	
2.	Punithavathy	Security Analysis andPortfolio	Vikas Publishing	2012
	Pandian	Management	house	

	S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
		V.K.Bhalla.	Fundamentals of	S Chand Publishing3	2010
1.			Investment Management	rd edition.	
		V.A.	Investment	Himalaya	2011
2.		Avadhani	Management	Publishing house	
				8th Edition.	
		Donald Fischer	Security Analysis and	Published 17th	2018
3.		&J.Jordan	Portfolio Management.	Edition Pearson	
				Education.	

Course Designed by	Head of the	Curriculum	Controller of the
	Department	Development Cell	Examination
Name and Signature	Name and Signature	Name and Signature	Name and Signature
Name:	Name:	Name:	Name:
Dr. M. Akilanayaki	Dr. M. Akilanayaki	Prof. K. Srinivasan	Dr. R. Manicka chezian
Signature:	Signature:	Signature:	Signature:

Programme code:	B.COM- BPS			Programme Title:	Bachelor of Commerce	
					(Business I	Process Services)
Course Code:	22U	BP6E6		Title:	Batch:	2022-2025
				CORE ELECTIVE-II:	Semester	VI
Lecture Hrs./Week	5	Tutorial	60	Executive	Credits:	4
or		Hrs./Sem.		Communication		
Practical Hrs./Week						

Course Objective

- Understand and demonstrate the use of basic and advanced proper writing techniquesthat today's technology demands, including anticipating audience reaction.
- To provide basic exposure to various forms and materials associated with officemanagement.

Course Outcomes

CO1	To recollect knowledge, skills and abilities to communicate in the business.	K1
CO2	To understand the basic concept and computation of tax liabilities including form 16.	K2
CO3	To apply practical knowledge of banking like pay-in-slip, withdrawal, DD challan and cheques.	К3
CO4	To analyze the text and be able to summarize ideas in marketing information in business.	K4
CO5	To evaluate the modem forms of communication	K5

Mapping

PSO CO	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PSO1	PSO2
CO1	Н	Н	Н	Н	Н	M	M	M	Н	Н
CO2	Н	Н	Н	Н	Н	M	M	M	Н	Н
CO3	Н	M	Н	Н	Н	M	M	M	M	Н
CO4	Н	Н	Н	M	M	M	M	M	Н	Н
CO5	Н	M	Н	Н	Н	M	M	M	M	Н

Units	Content	Hrs
	Business Communication: Meaning – Importance of Effective Business Communication Media- Types – Barriers to Communication – <i>Communication Ethics</i> – Principles of	
Unit I	Effective Communication.	15
	Non- Verbal Communication – Soft Skills – Business Letters: Need – Functions - Kinds – Essentials – Layout- Interpersonal Communication. – Use of Capital Letters in writing	
Unit II	- Use of Foreign Words and Phrases.	15
	Interview- Appointments- Acknowledgement-Promotion- Enquires- Replies- Orders-Sales- Circulars – Complaints – Use of Mobile Phones in communication and modern	1.5
Unit III	application software in Mobile Phones communication.	15

	Business Correspondence - Enquiries and Reply - Order and their Execution - Collection Letter - Sales Letter - Circular Letter - Banking Correspondence - Insurance	
Unit IV	Correspondence	15
	Modern Forms of Communication: <i>Fax-</i> e-mail- Video conferencing- Internet -Website	
Unit V	and their use in Business.	15
	Total Contact Hrs	75

^{*}Italicized texts are for self study

Pedagogy

	Direct Instruction, Flipped Class, Digital Presentation
Assessment Method	
	Seminar, Quiz, Assignment, Group Task

Text Book

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
1.	Ramachandran	Business Communication,	Macmillan Publishers, New Delhi	2007
2.	AshaKaul	Effective Business Communication	Prentice Hall of India, New Delhi	2006

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
	Randolf H Hudson	Business	Jaico Publishing	1994
1.		Communication,	House, New Delhi	
	Meenakshi Raman,	Business	Oxford University	2012
2.	Prakash Singh	Communication,	Press, New Delhi.	
	Jain, V K	Business Ethics	S Chand Co, New	2012
3.	&OmprakashBiyani	and	Delhi.	
		Communication,		

Course Designed by	Head of the Department	Curriculum	Controller of the
		Development Cell	Examination
Name and Signature	Name and Signature	Name and Signature	Name and Signature
Name:	Name:	Name:	Name:
Dr. P.Gurusamy	Dr. M. Akilanayaki	Prof. K. Srinivasan	Dr. R. Manicka chezian
Signature:	Signature:	Signature:	Signature:

Programme code:	B.COM- BPS		Programme	Bachelor of Commerce		
			Title:	(Business P	rocess Services)	
Course Code:	22UBP6E7		Title:	Batch:	2022-2025	
			Core Elective-III	Semester	VI	
Lecture Hrs./Week	5	Tutorial Hrs./Sem.	-	Company law	Credits:	4
or				and Secretarial		
Practical				Practice		
Hrs./Week						

Course Objective

To provide the student with basic knowledge and understanding the law relating theprovisions of the Companies Act, 2013 and Secretarial Practice.

Course Outcomes

CO1	To recollect the concept about Company and its promotions under CompaniesAct 2013.	K1
CO2	To understand legal reasoning and analysis through study of statutes andregulatory practice relating	K2
	to Company Secretary.	
CO3	To prepare the documents maintained under Companies Act 2013.	K3
CO4	To classify the correspondence relating to meeting and evaluate the processfrom formation of	K4
	company to winding up of the company under company law.	
CO5	To impart, evaluate, role and importance of Company Secretary and keymanagerial personnel	K5
	function in corporate sector.	

Mapping

PSO CO	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PSO1	PSO2
CO1	Н	Н	Н	Н	Н	M	M	M	Н	Н
CO2	Н	Н	Н	Н	Н	M	M	M	Н	Н
CO3	Н	M	Н	Н	Н	M	M	M	Н	Н
CO4	Н	Н	Н	M	M	M	M	M	M	M
CO5	Н	M	Н	Н	Н	M	M	M	Н	Н

Units	Contents	Hrs			
Unit I	Company: Meaning, Definition – Characteristics – Types of companies including One Person	15			
	Company – Private company Vs Public Company - Privilege of a Private Company – Formation				
	of Companies- Promotion- Meaning – Promoters- Legal Status and Functions – Duties of				
	Promoters – Remuneration to Promoters – Registration - Capital Subscription -				
	Commencement of Business – Appointment of company Secretary - Duties of the Secretary				
	Before Incorporation.				
Unit II	Memorandum and Articles : Memorandum of Association – Meaning – Purpose – Contents	15			
	– Alteration of Memorandum – Doctrine of Ultravires – Articles of Association – Meaning –				
	Contents – Alteration of Articles – Duties of the company secretary in the alteration of				
	Memorandum & Articles – <i>Doctrine of Indoor Management</i> – Exceptions to Doctrine of				
	Indoor Management				

Unit III	Prospectus: Definition – Types of prospectus - Contents – Statement in Lieu of Prospectus - Misstatements in Prospectus – Remedies - Duties of the company secretary related to commencement stage.	
Unit IV	Meeting: Meeting – Law Governing Meetings – Requisites of a valid Meeting - Kinds of Company Meetings – Board of Directors Meeting – Share holders Meeting – Statutory Meeting – Annual General Meeting – Extraordinary General Meeting – Agenda - Quorum – Minutes – Notice - Duties of a Company Secretary relating to the Meetings - Drafting of Correspondence relating to the meetings.	15
Unit V	Winding up of company: Meaning and Modes of Winding up – Meaning of Liquidation - Liquidator – Powers and Duties -Duties of a Company Secretary in winding up.	15
	Total Hours	75

L-Low; M-Medium; H-High

*Italicized texts are for self study

Pedagogy

Direct Instruction, Flipped Class, Digital Presentation

Assessment Method

Seminar, Quiz, Assignment, Group Task

Text Book

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
1.	Ashok K, and Bagrial, A.K	Company Law	Vikas Publishing House, New Delhi.	2017
2.	Kapoor N.D	Company Law and Secretarial Practice	13 th Edition, Sultan Chand & Sons.	2013

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
1.	Kapoor M.D.	Guide to the Companies Act	. Nagpur Wadhwa and Company.	2017
2.	Avtar Singh	Company law	Eastern Book Company, Lucknow.	2017
Course Designed by		Head of the Department	Curriculum Development Cell	Controller of the Examination
Name and Signature		Name and Signature	Name and Signature	Name and Signature
Name: Ms.M.Shanmugapriya Signature:		Name: Dr. M. Akilanayaki Signature:	Name: Prof. K. Srinivasan Signature:	Name: Dr. R. Manicka chezian Signature:

Programme code:	B.COM- BPS			Programme Title:	Bachelor of Commerce	
					(Business I	Process Services)
Course Code:	22UBP6E8			Title:	Batch:	2022-2025
				CORE ELECTIVE –III	Semester	VI
Lecture Hrs./Week	5	Tutorial	-	International	Credits:	4
OrPractical Hrs./Week		Hrs./Sem.		Business		

Course Objective

To expose the students to the trade operations in the International Scenario.

Course Outcomes

CO1	To remember the level of formal analysis, the major models of international trade and are able to distinguish between them in terms of their assumptions and economic implications.	K1
CO2	To understand the principle of comparative advantage and its formal expression and interpretation within different theoretical models.	K2
CO3	To apply partial equilibrium and (where required) general equilibrium models in analyzing the economic effects of trade policy instruments such as tariffs, quotas, export subsidies.	К3
CO4	To analyze major recent developments in the world trading system, and be able to critically analyze key issues raised both by the current round of WTO negotiations and by the spread of regional trading arrangements.	K4
CO5	Analyse the principle of international business and strategies adopted by firms to expand Globally.	K5

Mapping

PSO CO	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PSO1	PSO2
CO1	Н	Н	Н	Н	Н	M	M	M	Н	Н
CO2	Н	Н	Н	Н	Н	M	M	M	Н	Н
CO3	Н	M	Н	Н	Н	M	M	M	Н	Н
CO4	Н	Н	Н	M	M	M	M	M	M	M
CO5	Н	M	Н	Н	Н	M	M	M	Н	Н

Units	Content	Hrs
Unit I	International Business- Meaning-Definition-Scope- Difference between Internal Trade and International Business -Merits and Demerits of Trade- <i>India's involvement in International Business</i> .	15
Unit II	Multinational Enterprises-Characteristics of Multinational Enterprises-Roles of MNE's in the Global Economy- Balance of Trade- Balance of Payments-Balance of payments disequilibrium.	15

Unit III	Export documents and procedures-Regulatory requirements-Operational requirements-Processing of an export order-Stages involved-RBI guidelines towards exports-				
	Realization for export of goods-Terms and payments of export finance-Export import bank (EXIM bank)-Functions.				
Unit IV	FEMA-Objectives-Exchange rate adjustments- World governance institutional environment-Study of international environment-World Trade Organization (WTO)-Objectives-Limitations and Challenges.	15			
Unit V	Recent trends in world trade-Alternative strategy for foreign trade and economicgrowth-Prosperity to explore growth of manufacturers- Theories of international trade-Barriers of world trade- <i>Global trade changing patterns and future outlook</i> .	15			
	Total Contact Hrs	75			

^{*}Italicized texts are for self study

Pedagogy

Direct Instruction, Flipped Class, Digital Presentation

Assessment Method

Seminar, Quiz, Assignment, Group Task

Text Book

S.NO	AUTHOR	UTHOR TITLE OF THE BOOK		YEAR OF PUBLICATION
1.	Rajendra & P.Maheshwari	International Business	First Edition, Published by	2011
			International Book House Pvt.Ltd.	

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
	Balagopal	Export	Sultan Chand Ltd.,	2013
1.	(2013), T.A.S	Management.	New Delhi.	
	Dr.Francis	International Trade	Himalaya Publishing	2013
2.	Cherunilam,	and Export	House, New Delhi.	
		Management		
	Sumati Varma	International	Published by Ane Books	2017
3.		Business	Pvt. Ltd.	

Course Designed by	Head of the	Curriculum Development	Controller of the
	Department	Cell	Examination
Name and Signature	Name and Signature	Name and Signature	Name and Signature
Name:	Name:	Name:	Name:
Dr. P. Gurusamy	Dr. M. Akilanayaki	Prof. K. Srinivasan	Dr. R. Manicka chezian
Signature:	Signature:	Signature:	Signature:

Programme code:	B.COM- BPS			Programme Title :	Bachelor of Commerce	
					(Business	Process
					Services)	
Course Code:	22U	22UBP6E9		Title:	Batch:	2022-2025
				CORE ELECTIVE –III	Semester	VI
Lecture Hrs./Week	5	Tutorial	-	Financial Management	Credits:	4
or		Hrs./Sem.				
Practical						
Hrs./Week						

Course Objective

- To understand the various finance sources.
- To understand how to take capital budgeting and investment decisions

Course Outcomes

CO1	To define the overall role and importance of the finance function.	K1
CO2	To discuss basic finance management knowledge	K2
CO3	To apply the various kinds of dividend	K3
CO4	To analyse the investment decision	K4
CO5	To evaluate the concept of working capital	K5

Mapping

PSO CO	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PSO1	PSO2
CO1	Н	Н	Н	Н	Н	M	M	M	Н	Н
CO2	Н	Н	Н	Н	Н	M	M	M	Н	Н
CO3	Н	M	Н	Н	Н	M	M	M	Н	M
CO4	Н	Н	Н	M	M	M	M	M	Н	Н
CO5	Н	M	Н	Н	Н	M	M	M	Н	M

Units	Content	Hrs
	Nature and scope of financial management – Profit and Wealth management	
Unit I	objectives – Key decisions - Functions and responsibilities of finance manager.	15
	Time value of money – Valuation – Capital structure decisions – Traditional and MM	
Unit II	approaches – Current views – Determine of capital structure – <i>Over trading</i> – Over and under capitalization – Leverage analysis EBIT – EPS analysis.	15
Unit III	Cost of capital measurement WACC – MCC and value of the firm – Factors in dividend policy of firm – Kinds of dividend – Walter's Model – MM Approach.	15

	Total Contact Hrs	75
Unit V	Meaning and concept of working capital – significance – Determinants of working capital – Receivable and Payable management – Treasury management and functions	15
Unit IV	Investment decisions – Risk – Required rate of return – Estimating cash flows – Present value of cash flows – Evaluation of alternative investment proposals – Sensitivity analysis – <i>Simulation</i> – Decision making under conditions of risk and uncertainty – Inflation and investment decision	15

^{*}Italicized texts are for self study

Pedagogy

	Direct Instruction, Flipped Class, Digital Presentation
Assessment Method	

Seminar, Quiz, Assignment, Group Task

Text Book

-	S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
	1.	Shashi K. Gupta & Sharma R.K.,	Financial Management,	KalyaniPulishers, New Delhi.	2005

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
1.	Maheswari S.N	Elements of Financial Management Financial Management;	Sultan Chand and Sons, New Delhi	2003
2.	Khan M.Y and Jain P.K	Financial Management, Text and Problems	Tata McGraw Hill, New Delhi	2006

Course Designed by	Head of the	Curriculum	Controller of the
	Department	Development Cell	Examination
Name and Signature	Name and Signature	Name and Signature	Name and Signature
Name:	Name:	Name:	Name:
Dr. M. Akilanayaki	Dr. M. Akilanayaki	Prof. K. Srinivasan	Dr. R. Manicka chezian
Signature:	Signature:	Signature:	Signature:

Programme code:	B.COM- BPS		Programme Title	Bachelor of	f Commerce	
				:	(Business	Process
					Services)	
Course Code:	22U	JBP6AL		Title:	Batch:	2022-2025
				CORE: Advanced	Semester	VI
				Learner Course-II		
Lecture Hrs./Week	-	Tutorial	-	Credit	Credits:	2
or		Hrs./Sem.		Management		
Practical Hrs./Week				(Self Study)		

Course Objective

To enhance the students to know about the concepts and its application in creditManagement.

Course Outcomes

CO1	To remember the Principle of Lending.	K1
CO2	To understand the Forms of Credit.	K2
CO3	To Analyze the Consumer Rights & Obligations.	K3
CO4	To evaluate Consumer Assessments.	K4
CO5	To evaluate the knowledge in personal and professional life	K5

Mapping

PSO	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2
CO1	Н	Н	Н	Н	Н	Н	Н
CO2	Н	Н	Н	Н	Н	Н	Н
CO3	Н	M	Н	Н	Н	Н	M
CO4	Н	Н	Н	M	M	Н	Н
CO5	Н	M	Н	Н	Н	Н	M

Units	Content
	Definition of Credit. Forms of credit: Consumer credit, Commercial credit, Export credit,
Unit I	Banking credit, Agriculture credit.
	Principles of lending - The 7C's of Credit - Fair practice code - Various types of
Unit II	Borrowers.
Unit III	Benefits and dangers in using credit, understanding consumer rights and obligations.
Unit IV	Credit Policy: Definition – Role and use of the policy – Basic contents of the policy.

	Consumer Assessments: Credit Bureau, Credit Applications, References, Credit Evaluation
Unit V	of borrowers, Collection procedure, Debit Recovery Tribunal, Writing off Bad Debts.

Text Book

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
	Krishna Gupta –	Credit Planning and	Arihant Publishers,	2015
1.		Management	Jaipur.	

Course Designed by	Head of the Department	Curriculum Development Cell	Controller of the Examination
Name and Signature	Name and Signature	Name and Signature	Name and Signature
Name: Dr. R. Sivarajan Signature:	Name: Dr. M. Akilanayaki Signature:	Name: Prof. K. Srinivasan Signature:	Name: Dr. R. Manicka chezian Signature:

Programme code:	B.COM- BPS		Programme Title :		f Commerce Process Services)	
Course Code:	22U	22UBP6S1		Title : SEC-II Naan Mudalvan	Batch : Semester	2022-2025 VI
Lecture Hrs./Week or Practical Hrs./Week	2	Tutorial Hrs./Sem.	-	Goods and Service Tax	Credits:	2

Course Objective

To impart basic knowledge about major Goods and Service Taxes.

Course Outcomes

CO1	To remember the rules and regulation of Goods and Service.	K1
CO2	To understand the rules for registrations and its exemptions in taxation.	K2
CO3	To illustrate GST and its working mechanisms.	K3
CO4	To analyze and resolve tax problems.	K4
CO5	To appraise the earlier indirect tax system and present indirect tax system (GST) in	K5
	Indian perspectives.	

Mapping

PSO CO	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PSO1	PSO2
CO1	Н	Н	Н	Н	Н	M	M	M	Н	Н
CO2	Н	Н	Н	Н	Н	M	M	M	Н	Н
CO3	Н	M	Н	Н	Н	M	M	M	Н	M
CO4	Н	Н	Н	M	M	M	M	M	Н	Н
CO5	Н	M	Н	Н	Н	M	M	M	Н	M

Units	Content	Hrs
Unit I	Goods and Service Tax-Introduction-Meaning-Need for GST-Features of GST-Advantages and Disadvantages of GST-Structure of GST in India	6
Unit II	Dual Concepts-SGST-CGST-IGST-UTGST- <i>Types of rates under GST</i> - Taxes subsumed under State Goods and Services Tax Act 2017- Taxes subsumed under Central Goods and Services Tax Act 2017.	6

	Total Contact Hrs	30
Unit V	Levy and Collection of Tax- Determination of Nature of supply- Inter-State Supply and Intra-State Supply- Place of Supply of Goods or Services- <i>Zero-Rated Supply</i> .	6
Unit IV	Levy and Collection under the Integrated Goods and Service Tax Act 2017-Meaning of Important Terms: Integrated Tax, Intermediary, Location of the Recipient and Supplier of Services, Output Tax.	6
Unit III	Levy and Collection under SGST/CGST Acts- Meaning of Important Term: Goods, Services, Supplier, Business, Manufacture, Casual Taxable person, Aggregate Turnover. Input Tax and Output Tax- Concept of Supply-Registration and filing of GST	6

^{*}Italicized texts are for self study

Pedagogy

	Direct Instruction, Flipped Class, Digital Presentation
Assessment Method	
	Seminar, Quiz, Assignment, Group Task

Text Book

S.NO	AUTHOR	TITLE	OF THE	PUBLISHERS \	YEAR	OF
		BOOK		EDITION	PUBLICATION	
1.	Datey, V.S.	Indirect	Taxes	Taxmann	2017	
		Simplified	Approach to	Publications		
		GST- A Re	adyReference.	PrivateLimited,		
				Mumbai.		

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
1.	Balachandran, V.	Indirect Taxation.	Sultan Chand and Sons, New Delhi.	2017
2.	Mittal, J.K.	Law Practice and Procedures of Service Tax.	Jain Book Agency, New Delhi.	2017

Course Designed by	Head of the Department	Curriculum Development Cell	Controller of the Examination
Name and Signature	Name and Signature	Name and Signature	Name and Signature
Name: Dr. R. Sivarajan Signature:	Name: Dr. M. Akilanayaki Signature:	Name: Prof. K. Srinivasan Signature:	Name: Dr. R. Manicka chezian Signature:

Programme code:	B.COM- BPS		Programme Title :	Bachelor of Commerce (Business Process Service		
Course Code:	22UBP6S2			Title : SEC-II Naan Mudalvan	Batch : Semester	2022-2025 VI
Lecture Hrs./Week or Practical Hrs./Week	2	Tutorial Hrs./Sem.	-	Mutual Fund Foundation	Credits:	2

Course Objective

To impart basic knowledge about of what mutual funds are, their types, and their significance in the investment landscape.

Course Outcomes

	To know the various types of mutual funds and make informed decisions about which	K1
	types suit their investment objectives	
CO2	To Understand the structure and functioning of mutual funds, including their advantages	K2
	and limitations.	
CO3	To Assess the risk associated with mutual fund investments and align their choices with	K3
	their risk tolerance.	
CO4	To Evaluate the performance of mutual funds using appropriate metrics and benchmarks	K4
CO5	To Demonstrate improved financial literacy and an ability to make well-informed	K5
	investment decisions.	

Mapping

CO	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PSO1	PSO2
CO1	Н	Н	Н	Н	Н	M	M	M	Н	Н
CO2	Н	Н	Н	Н	Н	M	M	M	Н	Н
CO3	Н	M	Н	Н	Н	M	M	M	Н	M
CO4	Н	Н	Н	M	M	M	M	M	Н	Н
CO5	Н	M	Н	Н	Н	M	M	M	Н	M

Units	Content	Hrs
Unit-I	Mutual funds- Meaning-Definition- History and evolution of mutual funds- Types of mutual funds: equity funds, debt funds, hybrid funds- <i>Advantages and disadvantages of investing in mutual funds</i> .	6
Unit-II	Mutual fund structure: AMC (Asset Management Company), trustees, custodians-Role of fund managers and their responsibilities. Understanding Net Asset Value (NAV) and its calculation. Fund distribution channels: direct plans vs. regular plans.	6

Unit III	Investment objectives and risk tolerance- Diversification and asset allocation principles- Active vs. passive investment strategies-Sector-specific and thematic funds.	
Unit IV	Measures of fund performance: CAGR, Standard Deviation, Sharpe Ratio-Evaluating fund consistency and risk-adjusted returns-Understanding market and investment risks-Strategies to manage investment risk	6
Unit V	Factors to consider when selecting a mutual fund- Reading and interpreting fund factsheets- <i>SIP</i> (<i>Systematic Investment Plan</i>) <i>vs. lump sum investments</i> - Investment process and paperwork- Impact of technology on mutual fund investing	6
	Total Contact Hrs	30

^{*}Italicized texts are for self study

Pedagogy

Direct Instruction, Flipped Class, Digital Presentation			
Assessment Method			

Seminar, Quiz, Assignment, Group Task

Text Book

S.NO	AUTHOR	TITLE OF THE	PUBLISHERS \	YEAR OF
		ВООК	EDITION	PUBLICATION
1.	Kevin D Peter	Mutual Fund Investing	Taxmann Publications PrivateLimited, Mumbai.	2018

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
1.	Sankaran, Sundar	Indian Mutual Funds Handbook	Sultan Chand and Sons, New Delhi.	2018
2.	Naan Mudhalvan Website			

Course Designed by	Head of the Department	Curriculum Development Cell	Controller of the Examination
Name and Signature	Name and Signature	Name and Signature	Name and Signature
Name: Dr. R. Sivarajan Signature:	Name: Dr. M. Akilanayaki Signature:	Name: Prof. K. Srinivasan Signature:	Name: Dr. R. Manicka chezian Signature:

Programme code:	B.COM- BPS		Programme Title:	Bachelor of Commerce	
				(Business	Process
				Services)	
Course Code:	22UBP6VA		Title:	Batch:	2022-2025
			Value Added Course- II	Semester	
Lecture Hrs./Week	Tutorial Hrs./Sem.	30	Dynamics of Service	Credits:	2
or			Sector		
Practical					
Hrs./Week					

Course Objective

To improve the employability and entrepreneurial skills of students

Course Outcomes

K1	understand the services sectors process	CO1
K2	develop knowledge of high customer satisfaction levels, increased revenue and positive word-of-mouth reputation.	CO2
К3	Analyze the dynamics of services sectors.	CO3
K4	demonstrate the skills needed to develop ideas and make decisions based on proper research, analysis and critical thinking.	CO4
K5	Analyze the services sectors process, exclusively the key activities and relationships.	C05

Units	Content	Hrs
Unit I	TRAVEL AND TOURISM: Prospects – features – careers – bright side of tourism in this pandemic - demand and supply side of tourism - MICE - trends in tourism, courses and skills required for successful career.	10
Unit II	HOTEL & HOSPITALITY: Prospects and trends in hospitality industry - types of hotels - various careers in hospitality sector - core and secondary departments and its functions in hotel industry - educational qualification and skills required - how to start a hotel.	10
Unit III	MEDIA SERVICES: Introduction to media - importance of media services - beneficiaries of media services -effectiveness of media in today's era - relevance and prospects of media - censorship and careers in media .	10
	Total Contact Hrs	30

NOTE: Theory 100%

Pedagogy

Direct Instruction, Flipped Class, Digital Presentation

Assessment Method

Seminar, Quiz, Assignment, Group Task

Text Book

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
1	Gaurav Nayyar	The Service Sector in India's Development	KINDLE EDITION	2014
2	Talluru Sreenivas	Service Sector in Indian Economy	Discovery Publishing House,	2006

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHER S \ EDITION	YEAR OF PUBLICA TION
1	Shashanka Bhide	Deciphering India's Services Sector Growth	Routledge India	2020
	V.N. Balasubramanyam K.L. Krishna	Sector Growth	maia	
2	Peter Robinson, Michael Lück, Stephen L. J. Smith	Tourism	CABI 2 nd Edition	2020
3	Mark Anthony Camilleri	Travel Marketing, Tourism Economics and the Airline Product An Introduction to Theory and Practice	Springer 1 ST Edition	2017

Course Designed by	Head of the Department	Curriculum	Controller of the
		Development Cell	Examination
Name and Signature	Name and Signature	Name and Signature	Name and Signature
Name: Dr. V.Meera Signature:	Name: Dr. M. Akilanayaki Signature:	Name: Prof. K. Srinivasan Signature:	Name: Dr. R. Manicka chezian Signature: